

# Facts & Figures

as per September 30, 2021

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## P&L Overview

|                                                            | 2020         |              |              |              |              |              |               | 2021         |              |              |              |              |    |        | Change       |              |              |
|------------------------------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|----|--------|--------------|--------------|--------------|
|                                                            | Q1           | Q2           | 30.06.       | Q3           | 30.09.       | Q4           | 31.12.        | Q1           | Q2           | 30.06.       | Q3           | 30.09.       | Q4 | 31.12. | YtD          | YoY Q3       | QoQ Q3/Q2    |
| Residential Customers                                      | 1'120        | 1'080        | 2'200        | 1'120        | 3'320        | 1'164        | 4'484         | 1'130        | 1'105        | 2'235        | 1'131        | 3'366        |    |        | 1.4%         | 1.0%         | 2.4%         |
| Business Customers                                         | 760          | 760          | 1'520        | 739          | 2'259        | 767          | 3'026         | 759          | 741          | 1'500        | 730          | 2'230        |    |        | -1.3%        | -1.2%        | -1.5%        |
| Wholesale                                                  | 164          | 158          | 322          | 168          | 490          | 171          | 661           | 173          | 159          | 332          | 166          | 498          |    |        | 1.6%         | -1.2%        | 4.4%         |
| Infrastructure & Support Functions                         | 6            | 5            | 11           | 6            | 17           | 5            | 22            | 5            | 6            | 11           | 5            | 16           |    |        | -5.9%        | -16.7%       | -16.7%       |
| <b>Swisscom Switzerland</b>                                | <b>2'050</b> | <b>2'003</b> | <b>4'053</b> | <b>2'033</b> | <b>6'086</b> | <b>2'107</b> | <b>8'193</b>  | <b>2'067</b> | <b>2'011</b> | <b>4'078</b> | <b>2'032</b> | <b>6'110</b> |    |        | <b>0.4%</b>  | <b>0.0%</b>  | <b>1.0%</b>  |
| Fastweb                                                    | 578          | 597          | 1'175        | 611          | 1'786        | 676          | 2'462         | 632          | 657          | 1'289        | 618          | 1'907        |    |        | 6.8%         | 1.1%         | -5.9%        |
| Other operating segments                                   | 109          | 106          | 215          | 114          | 329          | 116          | 445           | 104          | 112          | 216          | 110          | 326          |    |        | -0.9%        | -3.5%        | -1.8%        |
| <b>Net revenue from external customers</b>                 | <b>2'737</b> | <b>2'706</b> | <b>5'443</b> | <b>2'758</b> | <b>8'201</b> | <b>2'899</b> | <b>11'100</b> | <b>2'803</b> | <b>2'780</b> | <b>5'583</b> | <b>2'760</b> | <b>8'343</b> |    |        | <b>1.7%</b>  | <b>0.1%</b>  | <b>-0.7%</b> |
| Direct costs                                               | (626)        | (624)        | (1'250)      | (656)        | (1'906)      | (763)        | (2'669)       | (680)        | (670)        | (1'350)      | (681)        | (2'031)      |    |        | 6.6%         | 3.8%         | 1.6%         |
| Personnel expenses                                         | (700)        | (679)        | (1'379)      | (637)        | (2'016)      | (701)        | (2'717)       | (716)        | (611)        | (1'327)      | (636)        | (1'963)      |    |        | -2.6%        | -0.2%        | 4.1%         |
| Other operating expenses                                   | (407)        | (416)        | (823)        | (441)        | (1'264)      | (534)        | (1'798)       | (422)        | (444)        | (866)        | (463)        | (1'329)      |    |        | 5.1%         | 5.0%         | 4.3%         |
| Capitalized costs and other income                         | 107          | 110          | 217          | 124          | 341          | 125          | 466           | 139          | 138          | 277          | 168          | 445          |    |        | 30.5%        | 35.5%        | 21.7%        |
| <b>Operating income (EBITDA)</b>                           | <b>1'111</b> | <b>1'097</b> | <b>2'208</b> | <b>1'148</b> | <b>3'356</b> | <b>1'026</b> | <b>4'382</b>  | <b>1'124</b> | <b>1'193</b> | <b>2'317</b> | <b>1'148</b> | <b>3'465</b> |    |        | <b>3.2%</b>  | <b>0.0%</b>  | <b>-3.8%</b> |
| EBITDA in % of net revenue                                 | 40.6%        | 40.5%        | 40.6%        | 41.6%        | 40.9%        | 35.4%        | 39.5%         | 40.1%        | 42.9%        | 41.5%        | 41.6%        | 41.5%        |    |        |              |              |              |
| Depreciation, amortisation of tangible / intangible assets | (537)        | (541)        | (1'078)      | (538)        | (1'616)      | (533)        | (2'149)       | (538)        | (549)        | (1'087)      | (527)        | (1'614)      |    |        | -0.1%        | -2.0%        | -4.0%        |
| Depreciation right of use assets                           | (70)         | (77)         | (147)        | (70)         | (217)        | (69)         | (286)         | (70)         | (71)         | (141)        | (70)         | (211)        |    |        | -2.8%        | 0.0%         | -1.4%        |
| <b>Operating income (EBIT)</b>                             | <b>504</b>   | <b>479</b>   | <b>983</b>   | <b>540</b>   | <b>1'523</b> | <b>424</b>   | <b>1'947</b>  | <b>516</b>   | <b>573</b>   | <b>1'089</b> | <b>551</b>   | <b>1'640</b> |    |        | <b>7.7%</b>  | <b>2.0%</b>  | <b>-3.8%</b> |
| EBIT in % of net revenue                                   | 18.4%        | 17.7%        | 18.1%        | 19.6%        | 18.6%        | 14.6%        | 17.5%         | 18.4%        | 20.6%        | 19.5%        | 20.0%        | 19.7%        |    |        |              |              |              |
| Net interest expense                                       | (12)         | (18)         | (30)         | (20)         | (50)         | (19)         | (69)          | (17)         | (16)         | (33)         | (13)         | (46)         |    |        | -8.0%        | -35.0%       | -18.8%       |
| Interest expense on lease liabilities                      | (11)         | (11)         | (22)         | (12)         | (34)         | (11)         | (45)          | (11)         | (11)         | (22)         | (11)         | (33)         |    |        | -2.9%        | -8.3%        | 0.0%         |
| Other financial result                                     | (14)         | (38)         | (52)         | 23           | (29)         | (9)          | (38)          | 252          | (35)         | 217          | 0            | 217          |    |        | n.m.         | n.m.         | -100.0%      |
| Result of equity-accounted investees                       | 1            | 2            | 3            | 1            | 4            | 0            | 4             | 0            | (4)          | (4)          | (1)          | (5)          |    |        | n.m.         | n.m.         | -75.0%       |
| <b>Income before income tax expense</b>                    | <b>468</b>   | <b>414</b>   | <b>882</b>   | <b>532</b>   | <b>1'414</b> | <b>385</b>   | <b>1'799</b>  | <b>740</b>   | <b>507</b>   | <b>1'247</b> | <b>526</b>   | <b>1'773</b> |    |        | <b>25.4%</b> | <b>-1.1%</b> | <b>3.7%</b>  |
| Income tax expense                                         | (74)         | (72)         | (146)        | (102)        | (248)        | (23)         | (271)         | (102)        | (99)         | (201)        | (36)         | (237)        |    |        | -4.4%        | -64.7%       | -63.6%       |
| <b>Net income</b>                                          | <b>394</b>   | <b>342</b>   | <b>736</b>   | <b>430</b>   | <b>1'166</b> | <b>362</b>   | <b>1'528</b>  | <b>638</b>   | <b>408</b>   | <b>1'046</b> | <b>490</b>   | <b>1'536</b> |    |        | <b>31.7%</b> | <b>14.0%</b> | <b>20.1%</b> |
| Net income attributable to equity holders of Swisscom AG   | 395          | 343          | 738          | 431          | 1'169        | 361          | 1'530         | 638          | 407          | 1'045        | 490          | 1'535        |    |        | 31.3%        | 13.7%        | 20.4%        |
| Net income attributable to non-controlling interests       | (1)          | (1)          | (2)          | (1)          | (3)          | 1            | (2)           | 0            | 1            | 1            | 0            | 1            |    |        | n.m.         | n.m.         | -100.0%      |
| Average number of shares outstanding (in million)          | 51.802       | 51.799       | 51.801       | 51.801       | 51.801       | 51.801       | 51.801        | 51.800       | 51.802       | 51.801       | 51.802       | 51.801       |    |        | 0.0%         | 0.0%         | 0.0%         |
| <b>Earnings per share (EPS) in CHF</b>                     | <b>7.63</b>  | <b>6.62</b>  | <b>14.25</b> | <b>8.32</b>  | <b>22.57</b> | <b>6.97</b>  | <b>29.54</b>  | <b>12.32</b> | <b>7.86</b>  | <b>20.17</b> | <b>9.46</b>  | <b>29.63</b> |    |        | <b>31.3%</b> | <b>13.7%</b> | <b>20.4%</b> |

### Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

## P&L Breakdown

|                                                    | 2020         |              |              |              |              |              |               | 2021         |              |              |              |              |    |        | Change      |             |              |
|----------------------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|----|--------|-------------|-------------|--------------|
|                                                    | Q1           | Q2           | 30.06.       | Q3           | 30.09.       | Q4           | 31.12.        | Q1           | Q2           | 30.06.       | Q3           | 30.09.       | Q4 | 31.12. | Ytd         | YoY Q3      | QoQ Q3/Q2    |
| <b>Group revenue</b>                               |              |              |              |              |              |              |               |              |              |              |              |              |    |        |             |             |              |
| Residential Customers                              | 1'137        | 1'101        | 2'238        | 1'138        | 3'376        | 1'184        | 4'560         | 1'149        | 1'124        | 2'273        | 1'150        | 3'423        |    |        | 1.4%        | 1.1%        | 2.3%         |
| Business Customers                                 | 779          | 778          | 1'557        | 758          | 2'315        | 785          | 3'100         | 778          | 759          | 1'537        | 748          | 2'285        |    |        | -1.3%       | -1.3%       | -1.4%        |
| Wholesale                                          | 225          | 224          | 449          | 278          | 727          | 249          | 976           | 243          | 230          | 473          | 266          | 739          |    |        | 1.7%        | -4.3%       | 15.7%        |
| Infrastructure & Support Functions                 | 21           | 21           | 42           | 21           | 63           | 20           | 83            | 19           | 20           | 39           | 18           | 57           |    |        | -9.5%       | -14.3%      | -10.0%       |
| Intersegment elimination                           | (97)         | (105)        | (202)        | (149)        | (351)        | (118)        | (469)         | (109)        | (110)        | (219)        | (135)        | (354)        |    |        | 0.9%        | -9.4%       | 22.7%        |
| <b>Swisscom Switzerland</b>                        | <b>2'065</b> | <b>2'019</b> | <b>4'084</b> | <b>2'046</b> | <b>6'130</b> | <b>2'120</b> | <b>8'250</b>  | <b>2'080</b> | <b>2'023</b> | <b>4'103</b> | <b>2'047</b> | <b>6'150</b> |    |        | <b>0.3%</b> | <b>0.0%</b> | <b>1.2%</b>  |
| Fastweb                                            | 580          | 599          | 1'179        | 613          | 1'792        | 678          | 2'470         | 634          | 659          | 1'293        | 621          | 1'914        |    |        | 6.8%        | 1.3%        | -5.8%        |
| Other operating segments                           | 241          | 246          | 487          | 268          | 755          | 259          | 1'014         | 240          | 265          | 505          | 265          | 770          |    |        | 2.0%        | -1.1%       | 0.0%         |
| <b>Net revenue incl. intersegment revenue</b>      | <b>2'886</b> | <b>2'864</b> | <b>5'750</b> | <b>2'927</b> | <b>8'677</b> | <b>3'057</b> | <b>11'734</b> | <b>2'954</b> | <b>2'947</b> | <b>5'901</b> | <b>2'933</b> | <b>8'834</b> |    |        | <b>1.8%</b> | <b>0.2%</b> | <b>-0.5%</b> |
| Intersegment elimination                           | (149)        | (158)        | (307)        | (169)        | (476)        | (158)        | (634)         | (151)        | (167)        | (318)        | (173)        | (491)        |    |        | 3.2%        | 2.4%        | 3.6%         |
| <b>Net revenue from external customers</b>         | <b>2'737</b> | <b>2'706</b> | <b>5'443</b> | <b>2'758</b> | <b>8'201</b> | <b>2'899</b> | <b>11'100</b> | <b>2'803</b> | <b>2'780</b> | <b>5'583</b> | <b>2'760</b> | <b>8'343</b> |    |        | <b>1.7%</b> | <b>0.1%</b> | <b>-0.7%</b> |
| <b>Residential Customers revenue</b>               |              |              |              |              |              |              |               |              |              |              |              |              |    |        |             |             |              |
| Wireless access                                    | 423          | 411          | 834          | 409          | 1'243        | 403          | 1'646         | 399          | 394          | 793          | 396          | 1'189        |    |        | -4.3%       | -3.2%       | 0.5%         |
| Wireless traffic & VAS                             | 74           | 67           | 141          | 76           | 217          | 71           | 288           | 66           | 69           | 135          | 72           | 207          |    |        | -4.6%       | -5.3%       | 4.3%         |
| Wireless                                           | 497          | 478          | 975          | 485          | 1'460        | 474          | 1'934         | 465          | 463          | 928          | 468          | 1'396        |    |        | -4.4%       | -3.5%       | 1.1%         |
| t/o Wireless service revenue in fix-mobile bundles | 203          | 200          | 403          | 201          | 604          | 205          | 809           | 204          | 206          | 410          | 207          | 617          |    |        | 2.2%        | 3.0%        | 0.5%         |
| Wireline access                                    | 457          | 456          | 913          | 456          | 1'369        | 458          | 1'827         | 459          | 457          | 916          | 456          | 1'372        |    |        | 0.2%        | 0.0%        | -0.2%        |
| Wireline traffic & VAS                             | 48           | 44           | 92           | 44           | 136          | 49           | 185           | 44           | 41           | 85           | 34           | 119          |    |        | -12.5%      | -22.7%      | -17.1%       |
| Wireline                                           | 505          | 500          | 1'005        | 500          | 1'505        | 507          | 2'012         | 503          | 498          | 1'001        | 490          | 1'491        |    |        | -0.9%       | -2.0%       | -1.6%        |
| t/o Wireline service revenue in fix-mobile bundles | 233          | 233          | 466          | 236          | 702          | 242          | 944           | 244          | 245          | 489          | 244          | 733          |    |        | 4.4%        | 3.4%        | -0.4%        |
| t/o Wireline service revenue in fixed-only bundles | 249          | 244          | 493          | 241          | 734          | 243          | 977           | 236          | 231          | 467          | 221          | 688          |    |        | -6.3%       | -8.3%       | -4.3%        |
| Service revenue                                    | 1'002        | 978          | 1'980        | 985          | 2'965        | 981          | 3'946         | 968          | 961          | 1'929        | 958          | 2'887        |    |        | -2.6%       | -2.7%       | -0.3%        |
| Solutions                                          | 4            | 3            | 7            | 4            | 11           | 4            | 15            | 4            | 3            | 7            | 2            | 9            |    |        | -18.2%      | -50.0%      | -33.3%       |
| Hardware sales                                     | 120          | 108          | 228          | 128          | 356          | 168          | 524           | 147          | 120          | 267          | 131          | 398          |    |        | 11.8%       | 2.3%        | 9.2%         |
| Other sales                                        | (6)          | (9)          | (15)         | 3            | (12)         | 11           | (1)           | 11           | 21           | 32           | 40           | 72           |    |        | n.m.        | 1233.3%     | 90.5%        |
| <b>Net revenue from external customers</b>         | <b>1'120</b> | <b>1'080</b> | <b>2'200</b> | <b>1'120</b> | <b>3'320</b> | <b>1'164</b> | <b>4'484</b>  | <b>1'130</b> | <b>1'105</b> | <b>2'235</b> | <b>1'131</b> | <b>3'366</b> |    |        | <b>1.4%</b> | <b>1.0%</b> | <b>2.4%</b>  |
| <b>Intersegment revenue</b>                        | <b>17</b>    | <b>21</b>    | <b>38</b>    | <b>18</b>    | <b>56</b>    | <b>20</b>    | <b>76</b>     | <b>19</b>    | <b>19</b>    | <b>38</b>    | <b>19</b>    | <b>57</b>    |    |        | <b>1.8%</b> | <b>5.6%</b> | <b>0.0%</b>  |
| <b>Net revenue Residential Customers</b>           | <b>1'137</b> | <b>1'101</b> | <b>2'238</b> | <b>1'138</b> | <b>3'376</b> | <b>1'184</b> | <b>4'560</b>  | <b>1'149</b> | <b>1'124</b> | <b>2'273</b> | <b>1'150</b> | <b>3'423</b> |    |        | <b>1.4%</b> | <b>1.1%</b> | <b>2.3%</b>  |

## P&L Breakdown

|                                                           | 2020       |            |              |            |              |            |              | 2021       |            |              |            |              |    |        | Change        |               |               |
|-----------------------------------------------------------|------------|------------|--------------|------------|--------------|------------|--------------|------------|------------|--------------|------------|--------------|----|--------|---------------|---------------|---------------|
|                                                           | Q1         | Q2         | 30.06.       | Q3         | 30.09.       | Q4         | 31.12.       | Q1         | Q2         | 30.06.       | Q3         | 30.09.       | Q4 | 31.12. | Ytd           | YoY Q3        | QoQ Q3/Q2     |
| <b>Business Customers revenue</b>                         |            |            |              |            |              |            |              |            |            |              |            |              |    |        |               |               |               |
| Wireless access                                           | 162        | 161        | 323          | 161        | 484          | 158        | 642          | 155        | 152        | 307          | 148        | 455          |    |        | -6.0%         | -8.1%         | -2.6%         |
| Wireless traffic & VAS                                    | 34         | 28         | 62           | 29         | 91           | 28         | 119          | 27         | 27         | 54           | 28         | 82           |    |        | -9.9%         | -3.4%         | 3.7%          |
| Wireless                                                  | 196        | 189        | 385          | 190        | 575          | 186        | 761          | 182        | 179        | 361          | 176        | 537          |    |        | -6.6%         | -7.4%         | -1.7%         |
| Wireline access                                           | 138        | 136        | 274          | 137        | 411          | 137        | 548          | 135        | 135        | 270          | 134        | 404          |    |        | -1.7%         | -2.2%         | -0.7%         |
| Wireline traffic & VAS                                    | 27         | 31         | 58           | 26         | 84           | 26         | 110          | 29         | 23         | 52           | 23         | 75           |    |        | -10.7%        | -11.5%        | 0.0%          |
| Wireline business networks                                | 61         | 60         | 121          | 60         | 181          | 60         | 241          | 59         | 57         | 116          | 57         | 173          |    |        | -4.4%         | -5.0%         | 0.0%          |
| Wireline                                                  | 226        | 227        | 453          | 223        | 676          | 223        | 899          | 223        | 215        | 438          | 214        | 652          |    |        | -3.6%         | -4.0%         | -0.5%         |
| Business numbers                                          | 15         | 15         | 30           | 15         | 45           | 16         | 61           | 15         | 16         | 31           | 15         | 46           |    |        | 2.2%          | 0.0%          | -6.3%         |
| Service revenue                                           | 437        | 431        | 868          | 428        | 1'296        | 425        | 1'721        | 420        | 410        | 830          | 405        | 1'235        |    |        | -4.7%         | -5.4%         | -1.2%         |
| Solutions                                                 | 267        | 260        | 527          | 259        | 786          | 272        | 1'058        | 273        | 274        | 547          | 274        | 821          |    |        | 4.5%          | 5.8%          | 0.0%          |
| Hardware sales                                            | 55         | 67         | 122          | 49         | 171          | 64         | 235          | 65         | 54         | 119          | 49         | 168          |    |        | -1.8%         | 0.0%          | -9.3%         |
| Other sales                                               | 1          | 2          | 3            | 3          | 6            | 6          | 12           | 1          | 3          | 4            | 2          | 6            |    |        | 0.0%          | -33.3%        | -33.3%        |
| <b>Net revenue from external customers</b>                | <b>760</b> | <b>760</b> | <b>1'520</b> | <b>739</b> | <b>2'259</b> | <b>767</b> | <b>3'026</b> | <b>759</b> | <b>741</b> | <b>1'500</b> | <b>730</b> | <b>2'230</b> |    |        | <b>-1.3%</b>  | <b>-1.2%</b>  | <b>-1.5%</b>  |
| <b>Intersegment revenue</b>                               | <b>19</b>  | <b>18</b>  | <b>37</b>    | <b>19</b>  | <b>56</b>    | <b>18</b>  | <b>74</b>    | <b>19</b>  | <b>18</b>  | <b>37</b>    | <b>18</b>  | <b>55</b>    |    |        | <b>-1.8%</b>  | <b>-5.3%</b>  | <b>0.0%</b>   |
| <b>Net revenue Business Customers</b>                     | <b>779</b> | <b>778</b> | <b>1'557</b> | <b>758</b> | <b>2'315</b> | <b>785</b> | <b>3'100</b> | <b>778</b> | <b>759</b> | <b>1'537</b> | <b>748</b> | <b>2'285</b> |    |        | <b>-1.3%</b>  | <b>-1.3%</b>  | <b>-1.4%</b>  |
| <b>Wholesale revenue</b>                                  |            |            |              |            |              |            |              |            |            |              |            |              |    |        |               |               |               |
| Wholesale termination                                     | 27         | 29         | 56           | 26         | 82           | 27         | 109          | 27         | 26         | 53           | 26         | 79           |    |        | -3.7%         | 0.0%          | 0.0%          |
| Wholesale services                                        | 79         | 81         | 160          | 87         | 247          | 93         | 340          | 86         | 87         | 173          | 80         | 253          |    |        | 2.4%          | -8.0%         | -8.0%         |
| Inbound roaming                                           | 47         | 36         | 83           | 44         | 127          | 37         | 164          | 47         | 33         | 80           | 56         | 136          |    |        | 7.1%          | 27.3%         | 69.7%         |
| Other sales                                               | 11         | 12         | 23           | 11         | 34           | 14         | 48           | 13         | 13         | 26           | 4          | 30           |    |        | -11.8%        | -63.6%        | -69.2%        |
| <b>Net revenue from external customers</b>                | <b>164</b> | <b>158</b> | <b>322</b>   | <b>168</b> | <b>490</b>   | <b>171</b> | <b>661</b>   | <b>173</b> | <b>159</b> | <b>332</b>   | <b>166</b> | <b>498</b>   |    |        | <b>1.6%</b>   | <b>-1.2%</b>  | <b>4.4%</b>   |
| <b>Intersegment revenue</b>                               | <b>61</b>  | <b>66</b>  | <b>127</b>   | <b>110</b> | <b>237</b>   | <b>78</b>  | <b>315</b>   | <b>70</b>  | <b>71</b>  | <b>141</b>   | <b>100</b> | <b>241</b>   |    |        | <b>1.7%</b>   | <b>-9.1%</b>  | <b>40.8%</b>  |
| <b>Net revenue Wholesale</b>                              | <b>225</b> | <b>224</b> | <b>449</b>   | <b>278</b> | <b>727</b>   | <b>249</b> | <b>976</b>   | <b>243</b> | <b>230</b> | <b>473</b>   | <b>266</b> | <b>739</b>   |    |        | <b>1.7%</b>   | <b>-4.3%</b>  | <b>15.7%</b>  |
| <b>Infrastructure &amp; Support Functions revenue</b>     |            |            |              |            |              |            |              |            |            |              |            |              |    |        |               |               |               |
| Other sales (facility management)                         | 6          | 5          | 11           | 6          | 17           | 5          | 22           | 5          | 6          | 11           | 5          | 16           |    |        | -5.9%         | -16.7%        | -16.7%        |
| <b>Net revenue from external customers</b>                | <b>6</b>   | <b>5</b>   | <b>11</b>    | <b>6</b>   | <b>17</b>    | <b>5</b>   | <b>22</b>    | <b>5</b>   | <b>6</b>   | <b>11</b>    | <b>5</b>   | <b>16</b>    |    |        | <b>-5.9%</b>  | <b>-16.7%</b> | <b>-16.7%</b> |
| <b>Intersegment revenue</b>                               | <b>15</b>  | <b>16</b>  | <b>31</b>    | <b>15</b>  | <b>46</b>    | <b>15</b>  | <b>61</b>    | <b>14</b>  | <b>14</b>  | <b>28</b>    | <b>13</b>  | <b>41</b>    |    |        | <b>-10.9%</b> | <b>-13.3%</b> | <b>-7.1%</b>  |
| <b>Net revenue Infrastructure &amp; Support Functions</b> | <b>21</b>  | <b>21</b>  | <b>42</b>    | <b>21</b>  | <b>63</b>    | <b>20</b>  | <b>83</b>    | <b>19</b>  | <b>20</b>  | <b>39</b>    | <b>18</b>  | <b>57</b>    |    |        | <b>-9.5%</b>  | <b>-14.3%</b> | <b>-10.0%</b> |

## P&L Breakdown

|                                             | 2020         |              |              |              |              |              |              | 2021         |              |              |              |              |    |        | Change       |              |              |
|---------------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----|--------|--------------|--------------|--------------|
|                                             | Q1           | Q2           | 30.06.       | Q3           | 30.09.       | Q4           | 31.12.       | Q1           | Q2           | 30.06.       | Q3           | 30.09.       | Q4 | 31.12. | Ytd          | YoY Q3       | QoQ Q3/Q2    |
| <b>Swisscom Switzerland revenue</b>         |              |              |              |              |              |              |              |              |              |              |              |              |    |        |              |              |              |
| Wireless access                             | 586          | 572          | 1'158        | 569          | 1'727        | 561          | 2'288        | 553          | 547          | 1'100        | 544          | 1'644        |    |        | -4.8%        | -4.4%        | -0.5%        |
| Wireless traffic & VAS                      | 108          | 95           | 203          | 105          | 308          | 98           | 406          | 94           | 95           | 189          | 100          | 289          |    |        | -6.2%        | -4.8%        | 5.3%         |
| Wireless                                    | 694          | 667          | 1'361        | 674          | 2'035        | 659          | 2'694        | 647          | 642          | 1'289        | 644          | 1'933        |    |        | -5.0%        | -4.5%        | 0.3%         |
| Wireline access                             | 594          | 593          | 1'187        | 593          | 1'780        | 595          | 2'375        | 594          | 592          | 1'186        | 591          | 1'777        |    |        | -0.2%        | -0.3%        | -0.2%        |
| Wireline traffic & VAS                      | 75           | 74           | 149          | 71           | 220          | 76           | 296          | 73           | 64           | 137          | 56           | 193          |    |        | -12.3%       | -21.1%       | -12.5%       |
| Wireline business networks                  | 61           | 60           | 121          | 60           | 181          | 60           | 241          | 59           | 57           | 116          | 57           | 173          |    |        | -4.4%        | -5.0%        | 0.0%         |
| Wireline                                    | 730          | 727          | 1'457        | 724          | 2'181        | 731          | 2'912        | 726          | 713          | 1'439        | 704          | 2'143        |    |        | -1.7%        | -2.8%        | -1.3%        |
| Business numbers                            | 15           | 15           | 30           | 15           | 45           | 16           | 61           | 15           | 16           | 31           | 15           | 46           |    |        | 2.2%         | 0.0%         | -6.3%        |
| Service revenue                             | 1'439        | 1'409        | 2'848        | 1'413        | 4'261        | 1'406        | 5'667        | 1'388        | 1'371        | 2'759        | 1'363        | 4'122        |    |        | -3.3%        | -3.5%        | -0.6%        |
| Solutions                                   | 270          | 264          | 534          | 263          | 797          | 276          | 1'073        | 277          | 277          | 554          | 277          | 831          |    |        | 4.3%         | 5.3%         | 0.0%         |
| Hardware sales                              | 175          | 175          | 350          | 176          | 526          | 233          | 759          | 212          | 174          | 386          | 181          | 567          |    |        | 7.8%         | 2.8%         | 4.0%         |
| Wholesale termination                       | 27           | 29           | 56           | 26           | 82           | 27           | 109          | 27           | 26           | 53           | 26           | 79           |    |        | -3.7%        | 0.0%         | 0.0%         |
| Wholesale services                          | 80           | 82           | 162          | 89           | 251          | 95           | 346          | 87           | 88           | 175          | 82           | 257          |    |        | 2.4%         | -7.9%        | -6.8%        |
| Inbound roaming                             | 47           | 36           | 83           | 44           | 127          | 37           | 164          | 47           | 33           | 80           | 56           | 136          |    |        | 7.1%         | 27.3%        | 69.7%        |
| Other sales                                 | 12           | 8            | 20           | 22           | 42           | 33           | 75           | 29           | 42           | 71           | 47           | 118          |    |        | 181.0%       | 113.6%       | 11.9%        |
| <b>Net revenue from external customers</b>  | <b>2'050</b> | <b>2'003</b> | <b>4'053</b> | <b>2'033</b> | <b>6'086</b> | <b>2'107</b> | <b>8'193</b> | <b>2'067</b> | <b>2'011</b> | <b>4'078</b> | <b>2'032</b> | <b>6'110</b> |    |        | <b>0.4%</b>  | <b>0.0%</b>  | <b>1.0%</b>  |
| <b>Intersegment revenue</b>                 | <b>15</b>    | <b>16</b>    | <b>31</b>    | <b>13</b>    | <b>44</b>    | <b>13</b>    | <b>57</b>    | <b>13</b>    | <b>12</b>    | <b>25</b>    | <b>15</b>    | <b>40</b>    |    |        | <b>-9.1%</b> | <b>15.4%</b> | <b>25.0%</b> |
| <b>Net revenue Swisscom Switzerland</b>     | <b>2'065</b> | <b>2'019</b> | <b>4'084</b> | <b>2'046</b> | <b>6'130</b> | <b>2'120</b> | <b>8'250</b> | <b>2'080</b> | <b>2'023</b> | <b>4'103</b> | <b>2'047</b> | <b>6'150</b> |    |        | <b>0.3%</b>  | <b>0.0%</b>  | <b>1.2%</b>  |
| <b>Fastweb revenue</b>                      |              |              |              |              |              |              |              |              |              |              |              |              |    |        |              |              |              |
| Consumer                                    | 300          | 299          | 599          | 304          | 903          | 311          | 1'214        | 312          | 317          | 629          | 305          | 934          |    |        | 3.4%         | 0.3%         | -3.8%        |
| Enterprise                                  | 225          | 239          | 464          | 243          | 707          | 266          | 973          | 259          | 267          | 526          | 250          | 776          |    |        | 9.8%         | 2.9%         | -6.4%        |
| Wholesale                                   | 53           | 59           | 112          | 64           | 176          | 99           | 275          | 61           | 73           | 134          | 63           | 197          |    |        | 11.9%        | -1.6%        | -13.7%       |
| Other revenue                               | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0            |    |        | n.m.         | n.m.         | n.m.         |
| <b>Net revenue from external customers</b>  | <b>578</b>   | <b>597</b>   | <b>1'175</b> | <b>611</b>   | <b>1'786</b> | <b>676</b>   | <b>2'462</b> | <b>632</b>   | <b>657</b>   | <b>1'289</b> | <b>618</b>   | <b>1'907</b> |    |        | <b>6.8%</b>  | <b>1.1%</b>  | <b>-5.9%</b> |
| <b>Intersegment revenue</b>                 | <b>2</b>     | <b>2</b>     | <b>4</b>     | <b>2</b>     | <b>6</b>     | <b>2</b>     | <b>8</b>     | <b>2</b>     | <b>2</b>     | <b>4</b>     | <b>3</b>     | <b>7</b>     |    |        | <b>16.7%</b> | <b>50.0%</b> | <b>50.0%</b> |
| <b>Net revenue Fastweb</b>                  | <b>580</b>   | <b>599</b>   | <b>1'179</b> | <b>613</b>   | <b>1'792</b> | <b>678</b>   | <b>2'470</b> | <b>634</b>   | <b>659</b>   | <b>1'293</b> | <b>621</b>   | <b>1'914</b> |    |        | <b>6.8%</b>  | <b>1.3%</b>  | <b>-5.8%</b> |
| <b>Other operating segments revenue</b>     |              |              |              |              |              |              |              |              |              |              |              |              |    |        |              |              |              |
| <b>Net revenue from external customers</b>  | <b>109</b>   | <b>106</b>   | <b>215</b>   | <b>114</b>   | <b>329</b>   | <b>116</b>   | <b>445</b>   | <b>104</b>   | <b>112</b>   | <b>216</b>   | <b>110</b>   | <b>326</b>   |    |        | <b>-0.9%</b> | <b>-3.5%</b> | <b>-1.8%</b> |
| <b>Intersegment revenue</b>                 | <b>132</b>   | <b>140</b>   | <b>272</b>   | <b>154</b>   | <b>426</b>   | <b>143</b>   | <b>569</b>   | <b>136</b>   | <b>153</b>   | <b>289</b>   | <b>155</b>   | <b>444</b>   |    |        | <b>4.2%</b>  | <b>0.6%</b>  | <b>1.3%</b>  |
| <b>Net revenue other operating segments</b> | <b>241</b>   | <b>246</b>   | <b>487</b>   | <b>268</b>   | <b>755</b>   | <b>259</b>   | <b>1'014</b> | <b>240</b>   | <b>265</b>   | <b>505</b>   | <b>265</b>   | <b>770</b>   |    |        | <b>2.0%</b>  | <b>-1.1%</b> | <b>0.0%</b>  |

## P&L Breakdown

|                                                            | 2020           |                |                |                |                |                |                | 2021           |                |                |                |                |    |        | Change       |              |              |
|------------------------------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----|--------|--------------|--------------|--------------|
|                                                            | Q1             | Q2             | 30.06.         | Q3             | 30.09.         | Q4             | 31.12.         | Q1             | Q2             | 30.06.         | Q3             | 30.09.         | Q4 | 31.12. | Ytd          | YoY Q3       | QoQ Q3/Q2    |
| <b>Group OPEX</b>                                          |                |                |                |                |                |                |                |                |                |                |                |                |    |        |              |              |              |
| Residential Customers                                      | (434)          | (418)          | (852)          | (455)          | (1'307)        | (555)          | (1'862)        | (450)          | (418)          | (868)          | (447)          | (1'315)        |    |        | 0.6%         | -1.8%        | 6.9%         |
| Business Customers                                         | (442)          | (439)          | (881)          | (418)          | (1'299)        | (453)          | (1'752)        | (440)          | (432)          | (872)          | (425)          | (1'297)        |    |        | -0.2%        | 1.7%         | -1.6%        |
| Wholesale                                                  | (93)           | (99)           | (192)          | (144)          | (336)          | (116)          | (452)          | (105)          | (106)          | (211)          | (130)          | (341)          |    |        | 1.5%         | -9.7%        | 22.6%        |
| Infrastructure & Support Functions                         | (283)          | (298)          | (581)          | (279)          | (860)          | (327)          | (1'187)        | (278)          | (296)          | (574)          | (300)          | (874)          |    |        | 1.6%         | 7.5%         | 1.4%         |
| Intersegment elimination                                   | 96             | 107            | 203            | 148            | 351            | 118            | 469            | 109            | 110            | 219            | 134            | 353            |    |        | 0.6%         | -9.5%        | 21.8%        |
| <b>Swisscom Switzerland</b>                                | <b>(1'156)</b> | <b>(1'147)</b> | <b>(2'303)</b> | <b>(1'148)</b> | <b>(3'451)</b> | <b>(1'333)</b> | <b>(4'784)</b> | <b>(1'164)</b> | <b>(1'142)</b> | <b>(2'306)</b> | <b>(1'168)</b> | <b>(3'474)</b> |    |        | <b>0.7%</b>  | <b>1.7%</b>  | <b>2.3%</b>  |
| Fastweb                                                    | (399)          | (391)          | (790)          | (394)          | (1'184)        | (446)          | (1'630)        | (439)          | (434)          | (873)          | (385)          | (1'258)        |    |        | 6.3%         | -2.3%        | -11.3%       |
| Other operating segments                                   | (199)          | (206)          | (405)          | (212)          | (617)          | (213)          | (830)          | (206)          | (216)          | (422)          | (212)          | (634)          |    |        | 2.8%         | 0.0%         | -1.9%        |
| Reconciliation pension cost (IAS19)                        | (15)           | (16)           | (31)           | (16)           | (47)           | (18)           | (65)           | (13)           | 49             | 36             | (11)           | 25             |    |        | n.m.         | -31.3%       | n.m.         |
| Intersegment elimination                                   | 143            | 151            | 294            | 160            | 454            | 137            | 591            | 143            | 156            | 299            | 164            | 463            |    |        | 2.0%         | 2.5%         | 5.1%         |
| <b>Group OPEX</b>                                          | <b>(1'626)</b> | <b>(1'609)</b> | <b>(3'235)</b> | <b>(1'610)</b> | <b>(4'845)</b> | <b>(1'873)</b> | <b>(6'718)</b> | <b>(1'679)</b> | <b>(1'587)</b> | <b>(3'266)</b> | <b>(1'612)</b> | <b>(4'878)</b> |    |        | <b>0.7%</b>  | <b>0.1%</b>  | <b>1.6%</b>  |
| <b>EBITDA</b>                                              |                |                |                |                |                |                |                |                |                |                |                |                |    |        |              |              |              |
| Residential Customers (Contribution margin 2)              | 703            | 683            | 1'386          | 683            | 2'069          | 629            | 2'698          | 699            | 706            | 1'405          | 703            | 2'108          |    |        | 1.9%         | 2.9%         | -0.4%        |
| Business Customers (Contribution margin 2)                 | 337            | 339            | 676            | 340            | 1'016          | 332            | 1'348          | 338            | 327            | 665            | 323            | 988            |    |        | -2.8%        | -5.0%        | -1.2%        |
| Wholesale (Contribution margin 2)                          | 132            | 125            | 257            | 134            | 391            | 133            | 524            | 138            | 124            | 262            | 136            | 398            |    |        | 1.8%         | 1.5%         | 9.7%         |
| Infrastructure & Support Functions (Contribution margin 2) | (262)          | (277)          | (539)          | (258)          | (797)          | (307)          | (1'104)        | (259)          | (276)          | (535)          | (282)          | (817)          |    |        | 2.5%         | 9.3%         | 2.2%         |
| Intersegment elimination                                   | (1)            | 2              | 1              | (1)            | 0              | 0              | 0              | 0              | 0              | 0              | (1)            | (1)            |    |        | n.m.         | 0.0%         | n.m.         |
| <b>Swisscom Switzerland (EBITDA)</b>                       | <b>909</b>     | <b>872</b>     | <b>1'781</b>   | <b>898</b>     | <b>2'679</b>   | <b>787</b>     | <b>3'466</b>   | <b>916</b>     | <b>881</b>     | <b>1'797</b>   | <b>879</b>     | <b>2'676</b>   |    |        | <b>-0.1%</b> | <b>-2.1%</b> | <b>-0.2%</b> |
| Fastweb                                                    | 181            | 208            | 389            | 219            | 608            | 232            | 840            | 195            | 225            | 420            | 236            | 656            |    |        | 7.9%         | 7.8%         | 4.9%         |
| Other operating segments                                   | 42             | 40             | 82             | 56             | 138            | 46             | 184            | 34             | 49             | 83             | 53             | 136            |    |        | -1.4%        | -5.4%        | 8.2%         |
| Reconciliation pension cost (IAS19)                        | (15)           | (16)           | (31)           | (16)           | (47)           | (18)           | (65)           | (13)           | 49             | 36             | (11)           | 25             |    |        | n.m.         | -31.3%       | n.m.         |
| Intersegment elimination                                   | (6)            | (7)            | (13)           | (9)            | (22)           | (21)           | (43)           | (8)            | (11)           | (19)           | (9)            | (28)           |    |        | 27.3%        | 0.0%         | -18.2%       |
| <b>Group EBITDA</b>                                        | <b>1'111</b>   | <b>1'097</b>   | <b>2'208</b>   | <b>1'148</b>   | <b>3'356</b>   | <b>1'026</b>   | <b>4'382</b>   | <b>1'124</b>   | <b>1'193</b>   | <b>2'317</b>   | <b>1'148</b>   | <b>3'465</b>   |    |        | <b>3.2%</b>  | <b>0.0%</b>  | <b>-3.8%</b> |
| <b>EBITDA/Contribution margin 2 in % of net revenue</b>    |                |                |                |                |                |                |                |                |                |                |                |                |    |        |              |              |              |
| Residential Customers                                      | 61.8%          | 62.0%          | 61.9%          | 60.0%          | 61.3%          | 53.1%          | 59.2%          | 60.8%          | 62.8%          | 61.8%          | 61.1%          | 61.6%          |    |        |              |              |              |
| Business Customers                                         | 43.3%          | 43.6%          | 43.4%          | 44.9%          | 43.9%          | 42.3%          | 43.5%          | 43.4%          | 43.1%          | 43.3%          | 43.2%          | 43.2%          |    |        |              |              |              |
| Wholesale                                                  | 58.7%          | 55.8%          | 57.2%          | 48.2%          | 53.8%          | 53.4%          | 53.7%          | 56.8%          | 53.9%          | 55.4%          | 51.1%          | 53.9%          |    |        |              |              |              |
| Infrastructure & Support Functions                         | n.m.           | n.m.           | n.m.           | n.m.           | n.m.           | n.m.           | n.m.           | n.m.           | n.m.           | n.m.           | n.m.           | n.m.           |    |        |              |              |              |
| <b>Swisscom Switzerland</b>                                | <b>44.0%</b>   | <b>43.2%</b>   | <b>43.6%</b>   | <b>43.9%</b>   | <b>43.7%</b>   | <b>37.1%</b>   | <b>42.0%</b>   | <b>44.0%</b>   | <b>43.5%</b>   | <b>43.8%</b>   | <b>42.9%</b>   | <b>43.5%</b>   |    |        |              |              |              |
| Fastweb                                                    | 31.2%          | 34.7%          | 33.0%          | 35.7%          | 33.9%          | 34.2%          | 34.0%          | 30.8%          | 34.1%          | 32.5%          | 38.0%          | 34.3%          |    |        |              |              |              |
| Other operating segments                                   | 17.4%          | 16.3%          | 16.8%          | 20.9%          | 18.3%          | 17.8%          | 18.1%          | 14.2%          | 18.5%          | 16.4%          | 20.0%          | 17.7%          |    |        |              |              |              |
| <b>Group EBITDA in % of net revenue</b>                    | <b>40.6%</b>   | <b>40.5%</b>   | <b>40.6%</b>   | <b>41.6%</b>   | <b>40.9%</b>   | <b>35.4%</b>   | <b>39.5%</b>   | <b>40.1%</b>   | <b>42.9%</b>   | <b>41.5%</b>   | <b>41.6%</b>   | <b>41.5%</b>   |    |        |              |              |              |

## P&L Breakdown

|                                                                   | 2020         |              |                |              |                |              |                | 2021         |              |                |              |                |    |        | Change       |              |              |
|-------------------------------------------------------------------|--------------|--------------|----------------|--------------|----------------|--------------|----------------|--------------|--------------|----------------|--------------|----------------|----|--------|--------------|--------------|--------------|
|                                                                   | Q1           | Q2           | 30.06.         | Q3           | 30.09.         | Q4           | 31.12.         | Q1           | Q2           | 30.06.         | Q3           | 30.09.         | Q4 | 31.12. | Ytd          | YoY Q3       | QoQ Q3/Q2    |
| <b>Depreciation, amortisation of tangible / intangible assets</b> |              |              |                |              |                |              |                |              |              |                |              |                |    |        |              |              |              |
| Residential Customers                                             | (17)         | (22)         | (39)           | (15)         | (54)           | (17)         | (71)           | (14)         | (13)         | (27)           | (12)         | (39)           |    |        | -27.8%       | -20.0%       | -7.7%        |
| Business Customers                                                | (20)         | (18)         | (38)           | (19)         | (57)           | (20)         | (77)           | (17)         | (17)         | (34)           | (16)         | (50)           |    |        | -12.3%       | -15.8%       | -5.9%        |
| Wholesale                                                         | 0            | 0            | 0              | 0            | 0              | 0            | 0              | 0            | 0            | 0              | 0            | 0              |    |        | n.m.         | n.m.         | n.m.         |
| Infrastructure & Support Functions                                | (340)        | (348)        | (688)          | (340)        | (1'028)        | (333)        | (1'361)        | (342)        | (355)        | (697)          | (335)        | (1'032)        |    |        | 0.4%         | -1.5%        | -5.6%        |
| Intersegment elimination                                          | 0            | (1)          | (1)            | 1            | 0              | 0            | 0              | (1)          | 2            | 1              | 0            | 1              |    |        | n.m.         | n.m.         | -100.0%      |
| Swisscom Switzerland                                              | (377)        | (389)        | (766)          | (373)        | (1'139)        | (370)        | (1'509)        | (374)        | (383)        | (757)          | (363)        | (1'120)        |    |        | -1.7%        | -2.7%        | -5.2%        |
| Fastweb                                                           | (153)        | (152)        | (305)          | (157)        | (462)          | (156)        | (618)          | (161)        | (159)        | (320)          | (160)        | (480)          |    |        | 3.9%         | 1.9%         | 0.6%         |
| Other operating segments                                          | (15)         | (15)         | (30)           | (16)         | (46)           | (16)         | (62)           | (13)         | (14)         | (27)           | (13)         | (40)           |    |        | -13.0%       | -18.8%       | -7.1%        |
| Intersegment elimination                                          | 2            | 2            | 4              | 2            | 6              | 3            | 9              | 4            | 1            | 5              | 3            | 8              |    |        | 33.3%        | 50.0%        | 200.0%       |
| Reconciliation depreciation IRU & impairment losses (IFRS16)      | 6            | 13           | 19             | 6            | 25             | 6            | 31             | 6            | 6            | 12             | 6            | 18             |    |        | -28.0%       | 0.0%         | 0.0%         |
| <b>Group depreciation, amortisation</b>                           | <b>(537)</b> | <b>(541)</b> | <b>(1'078)</b> | <b>(538)</b> | <b>(1'616)</b> | <b>(533)</b> | <b>(2'149)</b> | <b>(538)</b> | <b>(549)</b> | <b>(1'087)</b> | <b>(527)</b> | <b>(1'614)</b> |    |        | <b>-0.1%</b> | <b>-2.0%</b> | <b>-4.0%</b> |
| <b>Lease expense / depreciation right of use assets</b>           |              |              |                |              |                |              |                |              |              |                |              |                |    |        |              |              |              |
| Residential Customers                                             | (11)         | (11)         | (22)           | (11)         | (33)           | (10)         | (43)           | (10)         | (10)         | (20)           | (10)         | (30)           |    |        | -9.1%        | -9.1%        | 0.0%         |
| Business Customers                                                | (8)          | (9)          | (17)           | (8)          | (25)           | (8)          | (33)           | (8)          | (8)          | (16)           | (8)          | (24)           |    |        | -4.0%        | 0.0%         | 0.0%         |
| Wholesale                                                         | 0            | 0            | 0              | 0            | 0              | (1)          | (1)            | 0            | 0            | 0              | 0            | 0              |    |        | n.m.         | n.m.         | n.m.         |
| Infrastructure & Support Functions                                | (40)         | (38)         | (78)           | (39)         | (117)          | (38)         | (155)          | (40)         | (40)         | (80)           | (40)         | (120)          |    |        | 2.6%         | 2.6%         | 0.0%         |
| Intersegment elimination                                          | 0            | 0            | 0              | 0            | 0              | 0            | 0              | 0            | (1)          | (1)            | 1            | 0              |    |        | n.m.         | n.m.         | n.m.         |
| Swisscom Switzerland                                              | (59)         | (58)         | (117)          | (58)         | (175)          | (57)         | (232)          | (58)         | (59)         | (117)          | (57)         | (174)          |    |        | -0.6%        | -1.7%        | -3.4%        |
| Fastweb                                                           | (14)         | (13)         | (27)           | (15)         | (42)           | (14)         | (56)           | (14)         | (15)         | (29)           | (14)         | (43)           |    |        | 2.4%         | -6.7%        | -6.7%        |
| Other operating segments                                          | (3)          | (3)          | (6)            | (3)          | (9)            | (3)          | (12)           | (3)          | (3)          | (6)            | (3)          | (9)            |    |        | 0.0%         | 0.0%         | 0.0%         |
| Intersegment elimination                                          | 1            | (1)          | 0              | 0            | 0              | 0            | 0              | 0            | 1            | 1              | (1)          | 0              |    |        | n.m.         | n.m.         | n.m.         |
| <b>Group lease expense</b>                                        | <b>(75)</b>  | <b>(75)</b>  | <b>(150)</b>   | <b>(76)</b>  | <b>(226)</b>   | <b>(74)</b>  | <b>(300)</b>   | <b>(75)</b>  | <b>(76)</b>  | <b>(151)</b>   | <b>(75)</b>  | <b>(226)</b>   |    |        | <b>0.0%</b>  | <b>-1.3%</b> | <b>-1.3%</b> |
| Reconciliation interest expense leases                            | 11           | 11           | 22             | 12           | 34             | 11           | 45             | 11           | 11           | 22             | 11           | 33             |    |        | -2.9%        | -8.3%        | 0.0%         |
| Reconciliation depreciation IRU & impairment losses (IFRS16)      | (6)          | (13)         | (19)           | (6)          | (25)           | (6)          | (31)           | (6)          | (6)          | (12)           | (6)          | (18)           |    |        | -28.0%       | 0.0%         | 0.0%         |
| <b>Group depreciation right of use assets</b>                     | <b>(70)</b>  | <b>(77)</b>  | <b>(147)</b>   | <b>(70)</b>  | <b>(217)</b>   | <b>(69)</b>  | <b>(286)</b>   | <b>(70)</b>  | <b>(71)</b>  | <b>(141)</b>   | <b>(70)</b>  | <b>(211)</b>   |    |        | <b>-2.8%</b> | <b>0.0%</b>  | <b>-1.4%</b> |
| <b>Segment result / Operating income (EBIT)</b>                   |              |              |                |              |                |              |                |              |              |                |              |                |    |        |              |              |              |
| Residential Customers (segment result)                            | 675          | 650          | 1'325          | 657          | 1'982          | 602          | 2'584          | 675          | 683          | 1'358          | 681          | 2'039          |    |        | 2.9%         | 3.7%         | -0.3%        |
| Business Customers (segment result)                               | 309          | 312          | 621            | 313          | 934            | 304          | 1'238          | 313          | 302          | 615            | 299          | 914            |    |        | -2.1%        | -4.5%        | -1.0%        |
| Wholesale (segment result)                                        | 132          | 125          | 257            | 134          | 391            | 132          | 523            | 138          | 124          | 262            | 136          | 398            |    |        | 1.8%         | 1.5%         | 9.7%         |
| Infrastructure & Support Functions (segment result)               | (642)        | (663)        | (1'305)        | (637)        | (1'942)        | (678)        | (2'620)        | (641)        | (671)        | (1'312)        | (657)        | (1'969)        |    |        | 1.4%         | 3.1%         | -2.1%        |
| Intersegment elimination                                          | (1)          | 1            | 0              | 0            | 0              | 0            | 0              | (1)          | 1            | 0              | 0            | 0              |    |        | n.m.         | n.m.         | -100.0%      |
| Swisscom Switzerland (segment result)                             | 473          | 425          | 898            | 467          | 1'365          | 360          | 1'725          | 484          | 439          | 923            | 459          | 1'382          |    |        | 1.2%         | -1.7%        | 4.6%         |
| Fastweb (segment result)                                          | 14           | 43           | 57             | 47           | 104            | 62           | 166            | 20           | 51           | 71             | 62           | 133            |    |        | 27.9%        | 31.9%        | 21.6%        |
| Other operating segments (segment result)                         | 24           | 22           | 46             | 37           | 83             | 27           | 110            | 18           | 32           | 50             | 37           | 87             |    |        | 4.8%         | 0.0%         | 15.6%        |
| Reconciliation pension cost (IAS19)                               | (15)         | (16)         | (31)           | (16)         | (47)           | (18)         | (65)           | (13)         | 49           | 36             | (11)         | 25             |    |        | n.m.         | -31.3%       | n.m.         |
| Intersegment elimination                                          | (3)          | (6)          | (9)            | (7)          | (16)           | (18)         | (34)           | (4)          | (9)          | (13)           | (7)          | (20)           |    |        | 25.0%        | 0.0%         | -22.2%       |
| <b>Group Segment result</b>                                       | <b>493</b>   | <b>468</b>   | <b>961</b>     | <b>528</b>   | <b>1'489</b>   | <b>413</b>   | <b>1'902</b>   | <b>505</b>   | <b>562</b>   | <b>1'067</b>   | <b>540</b>   | <b>1'607</b>   |    |        | <b>7.9%</b>  | <b>2.3%</b>  | <b>-3.9%</b> |
| Reconciliation interest expense leases                            | 11           | 11           | 22             | 12           | 34             | 11           | 45             | 11           | 11           | 22             | 11           | 33             |    |        | -2.9%        | -8.3%        | 0.0%         |
| <b>Group EBIT</b>                                                 | <b>504</b>   | <b>479</b>   | <b>983</b>     | <b>540</b>   | <b>1'523</b>   | <b>424</b>   | <b>1'947</b>   | <b>516</b>   | <b>573</b>   | <b>1'089</b>   | <b>551</b>   | <b>1'640</b>   |    |        | <b>7.7%</b>  | <b>2.0%</b>  | <b>-3.8%</b> |

## P&L Breakdown

|                                                                  | 2020          |              |                |              |                |              |                | 2021          |              |                |              |                |    |        | Change       |              |              |
|------------------------------------------------------------------|---------------|--------------|----------------|--------------|----------------|--------------|----------------|---------------|--------------|----------------|--------------|----------------|----|--------|--------------|--------------|--------------|
|                                                                  | Q1            | Q2           | 30.06.         | Q3           | 30.09.         | Q4           | 31.12.         | Q1            | Q2           | 30.06.         | Q3           | 30.09.         | Q4 | 31.12. | Ytd          | YoY Q3       | QoQ Q3/Q2    |
| <b>EBIT/Segment result in % of net revenue</b>                   |               |              |                |              |                |              |                |               |              |                |              |                |    |        |              |              |              |
| Residential Customers                                            | 59.4%         | 59.0%        | 59.2%          | 57.7%        | 58.7%          | 50.8%        | 56.7%          | 58.7%         | 60.8%        | 59.7%          | 59.2%        | 59.6%          |    |        |              |              |              |
| Business Customers                                               | 39.7%         | 40.1%        | 39.9%          | 41.3%        | 40.3%          | 38.7%        | 39.9%          | 40.2%         | 39.8%        | 40.0%          | 40.0%        | 40.0%          |    |        |              |              |              |
| Wholesale                                                        | 58.7%         | 55.8%        | 57.2%          | 48.2%        | 53.8%          | 53.0%        | 53.6%          | 56.8%         | 53.9%        | 55.4%          | 51.1%        | 53.9%          |    |        |              |              |              |
| Infrastructure & Support Functions                               | n.m.          | n.m.         | n.m.           | n.m.         | n.m.           | n.m.         | n.m.           | n.m.          | n.m.         | n.m.           | n.m.         | n.m.           |    |        |              |              |              |
| <b>Swisscom Switzerland</b>                                      | <b>22.9%</b>  | <b>21.1%</b> | <b>22.0%</b>   | <b>22.8%</b> | <b>22.3%</b>   | <b>17.0%</b> | <b>20.9%</b>   | <b>23.3%</b>  | <b>21.7%</b> | <b>22.5%</b>   | <b>22.4%</b> | <b>22.5%</b>   |    |        |              |              |              |
| Fastweb                                                          | 2.4%          | 7.2%         | 4.8%           | 7.7%         | 5.8%           | 9.1%         | 6.7%           | 3.2%          | 7.7%         | 5.5%           | 10.0%        | 6.9%           |    |        |              |              |              |
| Other operating segments                                         | 10.0%         | 8.9%         | 9.4%           | 13.8%        | 11.0%          | 10.4%        | 10.8%          | 7.5%          | 12.1%        | 9.9%           | 14.0%        | 11.3%          |    |        |              |              |              |
| <b>Group EBIT in % of net revenue</b>                            | <b>18.4%</b>  | <b>17.7%</b> | <b>18.1%</b>   | <b>19.6%</b> | <b>18.6%</b>   | <b>14.6%</b> | <b>17.5%</b>   | <b>18.4%</b>  | <b>20.6%</b> | <b>19.5%</b>   | <b>20.0%</b> | <b>19.7%</b>   |    |        |              |              |              |
| <b>CAPEX</b>                                                     |               |              |                |              |                |              |                |               |              |                |              |                |    |        |              |              |              |
| Fixed network & infrastructure                                   | 34%           | 24%          | 29%            | 27%          | 28%            | 25%          | 27%            | 24%           | 24%          | 24%            | 25%          | 24%            |    |        |              |              |              |
| Fibre (FTTx)                                                     | 24%           | 38%          | 32%            | 35%          | 33%            | 31%          | 32%            | 33%           | 32%          | 33%            | 33%          | 33%            |    |        |              |              |              |
| Wireless network                                                 | 21%           | 18%          | 19%            | 19%          | 19%            | 19%          | 19%            | 22%           | 23%          | 22%            | 21%          | 22%            |    |        |              |              |              |
| Customer premises equipment                                      | 5%            | 4%           | 5%             | 4%           | 4%             | 6%           | 5%             | 4%            | 4%           | 4%             | 4%           | 4%             |    |        |              |              |              |
| IT systems, All IP & other                                       | 16%           | 16%          | 15%            | 15%          | 16%            | 19%          | 17%            | 17%           | 17%          | 17%            | 17%          | 17%            |    |        |              |              |              |
| <b>Swisscom Switzerland</b>                                      | <b>(367)</b>  | <b>(409)</b> | <b>(776)</b>   | <b>(410)</b> | <b>(1'186)</b> | <b>(413)</b> | <b>(1'599)</b> | <b>(371)</b>  | <b>(382)</b> | <b>(753)</b>   | <b>(372)</b> | <b>(1'125)</b> |    |        | -5.1%        | -9.3%        | -2.6%        |
| Fastweb                                                          | (148)         | (146)        | (294)          | (145)        | (439)          | (190)        | (629)          | (168)         | (162)        | (330)          | (149)        | (479)          |    |        | 9.1%         | 2.8%         | -8.0%        |
| Other operating segments                                         | (7)           | (11)         | (18)           | (12)         | (30)           | (14)         | (44)           | (9)           | (10)         | (19)           | (10)         | (29)           |    |        | -3.3%        | -16.7%       | 0.0%         |
| Intersegment elimination                                         | 6             | 7            | 13             | 10           | 23             | 20           | 43             | 8             | 11           | 19             | 9            | 28             |    |        | 21.7%        | -10.0%       | -18.2%       |
| <b>Group CAPEX*</b>                                              | <b>(516)</b>  | <b>(559)</b> | <b>(1'075)</b> | <b>(557)</b> | <b>(1'632)</b> | <b>(597)</b> | <b>(2'229)</b> | <b>(540)</b>  | <b>(543)</b> | <b>(1'083)</b> | <b>(522)</b> | <b>(1'605)</b> |    |        | <b>-1.7%</b> | <b>-6.3%</b> | <b>-3.9%</b> |
| * incl. payments for IRUs, which classify under IFRS16 as leases |               |              |                |              |                |              |                |               |              |                |              |                |    |        |              |              |              |
| <b>Number of employees (End of period)</b>                       |               |              |                |              |                |              |                |               |              |                |              |                |    |        |              |              |              |
| Residential Customers                                            | 3'191         |              | 3'141          |              | 3'128          |              | 3'082          | 3'022         |              | 2'962          |              | 2'955          |    |        | -5.5%        | -5.5%        | -0.2%        |
| Business Customers                                               | 5'029         |              | 4'929          |              | 4'919          |              | 4'931          | 4'952         |              | 5'026          |              | 5'063          |    |        | 2.9%         | 2.9%         | 0.7%         |
| Wholesale                                                        | 83            |              | 84             |              | 85             |              | 83             | 81            |              | 83             |              | 84             |    |        | -1.2%        | -1.2%        | 1.2%         |
| Infrastructure & Support Functions                               | 4'753         |              | 4'703          |              | 4'744          |              | 4'749          | 4'775         |              | 4'796          |              | 4'861          |    |        | 2.5%         | 2.5%         | 1.4%         |
| <b>Swisscom Switzerland</b>                                      | <b>13'056</b> |              | <b>12'857</b>  |              | <b>12'876</b>  |              | <b>12'845</b>  | <b>12'830</b> |              | <b>12'867</b>  |              | <b>12'963</b>  |    |        | <b>0.7%</b>  | <b>0.7%</b>  | <b>0.7%</b>  |
| Fastweb                                                          | 2'515         |              | 2'605          |              | 2'634          |              | 2'703          | 2'733         |              | 2'750          |              | 2'741          |    |        | 4.1%         | 4.1%         | -0.3%        |
| Other operating segments                                         | 3'539         |              | 3'522          |              | 3'516          |              | 3'514          | 3'514         |              | 3'493          |              | 3'468          |    |        | -1.4%        | -1.4%        | -0.7%        |
| <b>Group Number of employees (End of period)</b>                 | <b>19'110</b> |              | <b>18'984</b>  |              | <b>19'026</b>  |              | <b>19'062</b>  | <b>19'077</b> |              | <b>19'110</b>  |              | <b>19'172</b>  |    |        | <b>0.8%</b>  | <b>0.8%</b>  | <b>0.3%</b>  |

### Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.



## OPEX Breakdown

|                                            | 2020           |                |                |                |                |                |                | 2021           |                |                |                |                |    |        | Change      |              |               |
|--------------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----|--------|-------------|--------------|---------------|
|                                            | Q1             | Q2             | 30.06.         | Q3             | 30.09.         | Q4             | 31.12.         | Q1             | Q2             | 30.06.         | Q3             | 30.09.         | Q4 | 31.12. | YtD         | YoY Q3       | QoQ Q3/Q2     |
| <b>OPEX Swisscom Switzerland</b>           |                |                |                |                |                |                |                |                |                |                |                |                |    |        |             |              |               |
| Direct costs                               | (401)          | (396)          | (797)          | (421)          | (1'218)        | (508)          | (1'726)        | (435)          | (408)          | (843)          | (439)          | (1'282)        |    |        | 5.3%        | 4.3%         | 7.6%          |
| Personnel expenses                         | (526)          | (509)          | (1'035)        | (473)          | (1'508)        | (521)          | (2'029)        | (532)          | (496)          | (1'028)        | (473)          | (1'501)        |    |        | -0.5%       | 0.0%         | -4.6%         |
| Other operating expenses                   | (229)          | (244)          | (473)          | (257)          | (730)          | (301)          | (1'031)        | (224)          | (249)          | (473)          | (271)          | (744)          |    |        | 1.9%        | 5.4%         | 8.8%          |
| Intersegment expenses                      | (68)           | (67)           | (135)          | (72)           | (207)          | (71)           | (278)          | (58)           | (61)           | (119)          | (62)           | (181)          |    |        | -12.6%      | -13.9%       | 1.6%          |
| ./ Capitalized costs and other income      | 68             | 69             | 137            | 75             | 212            | 68             | 280            | 85             | 72             | 157            | 77             | 234            |    |        | 10.4%       | 2.7%         | 6.9%          |
| <b>Total OPEX Swisscom Switzerland</b>     | <b>(1'156)</b> | <b>(1'147)</b> | <b>(2'303)</b> | <b>(1'148)</b> | <b>(3'451)</b> | <b>(1'333)</b> | <b>(4'784)</b> | <b>(1'164)</b> | <b>(1'142)</b> | <b>(2'306)</b> | <b>(1'168)</b> | <b>(3'474)</b> |    |        | <b>0.7%</b> | <b>1.7%</b>  | <b>2.3%</b>   |
| <b>OPEX Fastweb</b>                        |                |                |                |                |                |                |                |                |                |                |                |                |    |        |             |              |               |
| Direct costs                               | (211)          | (213)          | (424)          | (218)          | (642)          | (237)          | (879)          | (229)          | (245)          | (474)          | (223)          | (697)          |    |        | 8.6%        | 2.3%         | -9.0%         |
| Personnel expenses                         | (50)           | (50)           | (100)          | (47)           | (147)          | (54)           | (201)          | (61)           | (55)           | (116)          | (51)           | (167)          |    |        | 13.6%       | 8.5%         | -7.3%         |
| Other operating expenses                   | (149)          | (139)          | (288)          | (138)          | (426)          | (170)          | (596)          | (163)          | (151)          | (314)          | (152)          | (466)          |    |        | 9.4%        | 10.1%        | 0.7%          |
| Intersegment expenses                      | (2)            | (3)            | (5)            | (2)            | (7)            | (1)            | (8)            | (1)            | (1)            | (2)            | (2)            | (4)            |    |        | -42.9%      | 0.0%         | 100.0%        |
| ./ Capitalized costs and other income      | 13             | 14             | 27             | 11             | 38             | 16             | 54             | 15             | 18             | 33             | 43             | 76             |    |        | 100.0%      | 290.9%       | 138.9%        |
| <b>Total OPEX Fastweb</b>                  | <b>(399)</b>   | <b>(391)</b>   | <b>(790)</b>   | <b>(394)</b>   | <b>(1'184)</b> | <b>(446)</b>   | <b>(1'630)</b> | <b>(439)</b>   | <b>(434)</b>   | <b>(873)</b>   | <b>(385)</b>   | <b>(1'258)</b> |    |        | <b>6.3%</b> | <b>-2.3%</b> | <b>-11.3%</b> |
| <b>OPEX Other operating segments</b>       |                |                |                |                |                |                |                |                |                |                |                |                |    |        |             |              |               |
| Direct costs                               | (15)           | (14)           | (29)           | (17)           | (46)           | (18)           | (64)           | (16)           | (17)           | (33)           | (19)           | (52)           |    |        | 13.0%       | 11.8%        | 11.8%         |
| Personnel expenses                         | (108)          | (105)          | (213)          | (102)          | (315)          | (107)          | (422)          | (111)          | (108)          | (219)          | (100)          | (319)          |    |        | 1.3%        | -2.0%        | -7.4%         |
| Other operating expenses                   | (67)           | (80)           | (147)          | (87)           | (234)          | (88)           | (322)          | (73)           | (87)           | (160)          | (89)           | (249)          |    |        | 6.4%        | 2.3%         | 2.3%          |
| Intersegment expenses                      | (16)           | (13)           | (29)           | (14)           | (43)           | (15)           | (58)           | (16)           | (14)           | (30)           | (14)           | (44)           |    |        | 2.3%        | 0.0%         | 0.0%          |
| ./ Capitalized costs and other income      | 7              | 6              | 13             | 8              | 21             | 15             | 36             | 10             | 10             | 20             | 10             | 30             |    |        | 42.9%       | 25.0%        | 0.0%          |
| <b>Total OPEX Other operating segments</b> | <b>(199)</b>   | <b>(206)</b>   | <b>(405)</b>   | <b>(212)</b>   | <b>(617)</b>   | <b>(213)</b>   | <b>(830)</b>   | <b>(206)</b>   | <b>(216)</b>   | <b>(422)</b>   | <b>(212)</b>   | <b>(634)</b>   |    |        | <b>2.8%</b> | <b>0.0%</b>  | <b>-1.9%</b>  |

### Remarks:

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## SCS Breakdown

|                                                    | 2020         |            |              |             |              |             |              | 2021         |             |              |            |              |    |        | Change        |               |               |
|----------------------------------------------------|--------------|------------|--------------|-------------|--------------|-------------|--------------|--------------|-------------|--------------|------------|--------------|----|--------|---------------|---------------|---------------|
|                                                    | Q1           | Q2         | 30.06.       | Q3          | 30.09.       | Q4          | 31.12.       | Q1           | Q2          | 30.06.       | Q3         | 30.09.       | Q4 | 31.12. | YtD           | YoY Q3        | QoQ Q3/Q2     |
| <b>Residential Customers</b>                       |              |            |              |             |              |             |              |              |             |              |            |              |    |        |               |               |               |
| Net revenue (incl. intersegment revenue)           | 1'137        | 1'101      | 2'238        | 1'138       | 3'376        | 1'184       | 4'560        | 1'149        | 1'124       | 2'273        | 1'150      | 3'423        |    |        | 1.4%          | 1.1%          | 2.3%          |
| Outpayments                                        | (34)         | (37)       | (71)         | (71)        | (142)        | (47)        | (189)        | (41)         | (42)        | (83)         | (66)       | (149)        |    |        | 4.9%          | -7.0%         | 57.1%         |
| Subscriber acquisition and retention costs         | (30)         | (27)       | (57)         | (43)        | (100)        | (74)        | (174)        | (40)         | (40)        | (80)         | (42)       | (122)        |    |        | 22.0%         | -2.3%         | 5.0%          |
| Other costs (incl. goods and services purchased)   | (184)        | (171)      | (355)        | (153)       | (508)        | (217)       | (725)        | (198)        | (173)       | (371)        | (179)      | (550)        |    |        | 8.3%          | 17.0%         | 3.5%          |
| Direct costs (incl. intersegment direct costs)     | (248)        | (235)      | (483)        | (267)       | (750)        | (338)       | (1'088)      | (279)        | (255)       | (534)        | (287)      | (821)        |    |        | 9.5%          | 7.5%          | 12.5%         |
| <b>Contribution margin 1</b>                       | <b>889</b>   | <b>866</b> | <b>1'755</b> | <b>871</b>  | <b>2'626</b> | <b>846</b>  | <b>3'472</b> | <b>870</b>   | <b>869</b>  | <b>1'739</b> | <b>863</b> | <b>2'602</b> |    |        | <b>-0.9%</b>  | <b>-0.9%</b>  | <b>-0.7%</b>  |
| Contribution margin 1 in % of net revenue          | 78.2%        | 78.7%      | 78.4%        | 76.5%       | 77.8%        | 71.5%       | 76.1%        | 75.7%        | 77.3%       | 76.5%        | 75.0%      | 76.0%        |    |        |               |               |               |
| Total workforce expenses                           | (122)        | (118)      | (240)        | (114)       | (354)        | (126)       | (480)        | (120)        | (116)       | (236)        | (108)      | (344)        |    |        | -2.8%         | -5.3%         | -6.9%         |
| Other operating expenses                           | (72)         | (73)       | (145)        | (81)        | (226)        | (99)        | (325)        | (58)         | (55)        | (113)        | (61)       | (174)        |    |        | -23.0%        | -24.7%        | 10.9%         |
| Indirect costs (incl. intersegment indirect costs) | (194)        | (191)      | (385)        | (195)       | (580)        | (225)       | (805)        | (178)        | (171)       | (349)        | (169)      | (518)        |    |        | -10.7%        | -13.3%        | -1.2%         |
| /./. Capitalized costs and other income            | 8            | 8          | 16           | 7           | 23           | 8           | 31           | 7            | 8           | 15           | 9          | 24           |    |        | 4.3%          | 28.6%         | 12.5%         |
| <b>Contribution margin 2</b>                       | <b>703</b>   | <b>683</b> | <b>1'386</b> | <b>683</b>  | <b>2'069</b> | <b>629</b>  | <b>2'698</b> | <b>699</b>   | <b>706</b>  | <b>1'405</b> | <b>703</b> | <b>2'108</b> |    |        | <b>1.9%</b>   | <b>2.9%</b>   | <b>-0.4%</b>  |
| Contribution margin 2 in % of net revenue          | 61.8%        | 62.0%      | 61.9%        | 60.0%       | 61.3%        | 53.1%       | 59.2%        | 60.8%        | 62.8%       | 61.8%        | 61.1%      | 61.6%        |    |        |               |               |               |
| Lease expense                                      | (11)         | (11)       | (22)         | (11)        | (33)         | (10)        | (43)         | (10)         | (10)        | (20)         | (10)       | (30)         |    |        | -9.1%         | -9.1%         | 0.0%          |
| Depreciation, amortisation                         | (17)         | (22)       | (39)         | (15)        | (54)         | (17)        | (71)         | (14)         | (13)        | (27)         | (12)       | (39)         |    |        | -27.8%        | -20.0%        | -7.7%         |
| <b>Segment result</b>                              | <b>675</b>   | <b>650</b> | <b>1'325</b> | <b>657</b>  | <b>1'982</b> | <b>602</b>  | <b>2'584</b> | <b>675</b>   | <b>683</b>  | <b>1'358</b> | <b>681</b> | <b>2'039</b> |    |        | <b>2.9%</b>   | <b>3.7%</b>   | <b>-0.3%</b>  |
| <b>CAPEX</b>                                       | <b>(5)</b>   | <b>(7)</b> | <b>(12)</b>  | <b>(7)</b>  | <b>(19)</b>  | <b>(8)</b>  | <b>(27)</b>  | <b>(3)</b>   | <b>(6)</b>  | <b>(9)</b>   | <b>(7)</b> | <b>(16)</b>  |    |        | <b>-15.8%</b> | <b>0.0%</b>   | <b>16.7%</b>  |
| <b>Number of employees (FTE)</b>                   | <b>3'191</b> |            | <b>3'141</b> |             | <b>3'128</b> |             | <b>3'082</b> | <b>3'022</b> |             | <b>2'962</b> |            | <b>2'955</b> |    |        | <b>-5.5%</b>  | <b>-5.5%</b>  | <b>-0.2%</b>  |
| <b>Business Customers</b>                          |              |            |              |             |              |             |              |              |             |              |            |              |    |        |               |               |               |
| Net revenue (incl. intersegment revenue)           | 779          | 778        | 1'557        | 758         | 2'315        | 785         | 3'100        | 778          | 759         | 1'537        | 748        | 2'285        |    |        | -1.3%         | -1.3%         | -1.4%         |
| Outpayments                                        | (31)         | (32)       | (63)         | (41)        | (104)        | (37)        | (141)        | (33)         | (33)        | (66)         | (37)       | (103)        |    |        | -1.0%         | -9.8%         | 12.1%         |
| Subscriber acquisition and retention costs         | (12)         | (10)       | (22)         | (12)        | (34)         | (14)        | (48)         | (11)         | (11)        | (22)         | (13)       | (35)         |    |        | 2.9%          | 8.3%          | 18.2%         |
| Other costs (incl. goods and services purchased)   | (152)        | (161)      | (313)        | (143)       | (456)        | (165)       | (621)        | (158)        | (154)       | (312)        | (149)      | (461)        |    |        | 1.1%          | 4.2%          | -3.2%         |
| Direct costs (incl. intersegment direct costs)     | (195)        | (203)      | (398)        | (196)       | (594)        | (216)       | (810)        | (202)        | (198)       | (400)        | (199)      | (599)        |    |        | 0.8%          | 1.5%          | 0.5%          |
| <b>Contribution margin 1</b>                       | <b>584</b>   | <b>575</b> | <b>1'159</b> | <b>562</b>  | <b>1'721</b> | <b>569</b>  | <b>2'290</b> | <b>576</b>   | <b>561</b>  | <b>1'137</b> | <b>549</b> | <b>1'686</b> |    |        | <b>-2.0%</b>  | <b>-2.3%</b>  | <b>-2.1%</b>  |
| Contribution margin 1 in % of net revenue          | 75.0%        | 73.9%      | 74.4%        | 74.1%       | 74.3%        | 72.5%       | 73.9%        | 74.0%        | 73.9%       | 74.0%        | 73.4%      | 73.8%        |    |        |               |               |               |
| Total workforce expenses                           | (226)        | (219)      | (445)        | (200)       | (645)        | (209)       | (854)        | (224)        | (218)       | (442)        | (203)      | (645)        |    |        | 0.0%          | 1.5%          | -6.9%         |
| Other operating expenses                           | (51)         | (47)       | (98)         | (50)        | (148)        | (54)        | (202)        | (44)         | (46)        | (90)         | (51)       | (141)        |    |        | -4.7%         | 2.0%          | 10.9%         |
| Indirect costs (incl. intersegment indirect costs) | (277)        | (266)      | (543)        | (250)       | (793)        | (263)       | (1'056)      | (268)        | (264)       | (532)        | (254)      | (786)        |    |        | -0.9%         | 1.6%          | -3.8%         |
| /./. Capitalized costs and other income            | 30           | 30         | 60           | 28          | 88           | 26          | 114          | 30           | 30          | 60           | 28         | 88           |    |        | 0.0%          | 0.0%          | -6.7%         |
| <b>Contribution margin 2</b>                       | <b>337</b>   | <b>339</b> | <b>676</b>   | <b>340</b>  | <b>1'016</b> | <b>332</b>  | <b>1'348</b> | <b>338</b>   | <b>327</b>  | <b>665</b>   | <b>323</b> | <b>988</b>   |    |        | <b>-2.8%</b>  | <b>-5.0%</b>  | <b>-1.2%</b>  |
| Contribution margin 2 in % of net revenue          | 43.3%        | 43.6%      | 43.4%        | 44.9%       | 43.9%        | 42.3%       | 43.5%        | 43.4%        | 43.1%       | 43.3%        | 43.2%      | 43.2%        |    |        |               |               |               |
| Lease expense                                      | (8)          | (9)        | (17)         | (8)         | (25)         | (8)         | (33)         | (8)          | (8)         | (16)         | (8)        | (24)         |    |        | -4.0%         | 0.0%          | 0.0%          |
| Depreciation, amortisation                         | (20)         | (18)       | (38)         | (19)        | (57)         | (20)        | (77)         | (17)         | (17)        | (34)         | (16)       | (50)         |    |        | -12.3%        | -15.8%        | -5.9%         |
| <b>Segment result</b>                              | <b>309</b>   | <b>312</b> | <b>621</b>   | <b>313</b>  | <b>934</b>   | <b>304</b>  | <b>1'238</b> | <b>313</b>   | <b>302</b>  | <b>615</b>   | <b>299</b> | <b>914</b>   |    |        | <b>-2.1%</b>  | <b>-4.5%</b>  | <b>-1.0%</b>  |
| <b>CAPEX</b>                                       | <b>(9)</b>   | <b>(8)</b> | <b>(17)</b>  | <b>(10)</b> | <b>(27)</b>  | <b>(13)</b> | <b>(40)</b>  | <b>(10)</b>  | <b>(11)</b> | <b>(21)</b>  | <b>(9)</b> | <b>(30)</b>  |    |        | <b>11.1%</b>  | <b>-10.0%</b> | <b>-18.2%</b> |
| <b>Number of employees (FTE)</b>                   | <b>5'029</b> |            | <b>4'929</b> |             | <b>4'919</b> |             | <b>4'931</b> | <b>4'952</b> |             | <b>5'026</b> |            | <b>5'063</b> |    |        | <b>2.9%</b>   | <b>2.9%</b>   | <b>0.7%</b>   |

## SCS Breakdown

|                                                    | 2020         |              |                |              |                |              |                | 2021         |              |                |              |                |    |        | Change       |               |               |
|----------------------------------------------------|--------------|--------------|----------------|--------------|----------------|--------------|----------------|--------------|--------------|----------------|--------------|----------------|----|--------|--------------|---------------|---------------|
|                                                    | Q1           | Q2           | 30.06.         | Q3           | 30.09.         | Q4           | 31.12.         | Q1           | Q2           | 30.06.         | Q3           | 30.09.         | Q4 | 31.12. | YtD          | YoY Q3        | QoQ Q3/Q2     |
| <b>Wholesale</b>                                   |              |              |                |              |                |              |                |              |              |                |              |                |    |        |              |               |               |
| Net revenue (incl. intersegment revenue)           | 225          | 224          | 449            | 278          | 727            | 249          | 976            | 243          | 230          | 473            | 266          | 739            |    |        | 1.7%         | -4.3%         | 15.7%         |
| Outpayments                                        | (84)         | (92)         | (176)          | (134)        | (310)          | (103)        | (413)          | (94)         | (96)         | (190)          | (123)        | (313)          |    |        | 1.0%         | -8.2%         | 28.1%         |
| Subscriber acquisition and retention costs         | 0            | 0            | 0              | 0            | 0              | 0            | 0              | 0            | 0            | 0              | 0            | 0              |    |        | n.m.         | n.m.          | n.m.          |
| Other costs (incl. goods and services purchased)   | (5)          | (3)          | (8)            | (6)          | (14)           | (6)          | (20)           | (5)          | (5)          | (10)           | (3)          | (13)           |    |        | -7.1%        | -50.0%        | -40.0%        |
| Direct costs (incl. intersegment direct costs)     | (89)         | (95)         | (184)          | (140)        | (324)          | (109)        | (433)          | (99)         | (101)        | (200)          | (126)        | (326)          |    |        | 0.6%         | -10.0%        | 24.8%         |
| <b>Contribution margin 1</b>                       | <b>136</b>   | <b>129</b>   | <b>265</b>     | <b>138</b>   | <b>403</b>     | <b>140</b>   | <b>543</b>     | <b>144</b>   | <b>129</b>   | <b>273</b>     | <b>140</b>   | <b>413</b>     |    |        | <b>2.5%</b>  | <b>1.4%</b>   | <b>8.5%</b>   |
| Contribution margin 1 in % of net revenue          | 60.4%        | 57.6%        | 59.0%          | 49.6%        | 55.4%          | 56.2%        | 55.6%          | 59.3%        | 56.1%        | 57.7%          | 52.6%        | 55.9%          |    |        |              |               |               |
| Total workforce expenses                           | (4)          | (4)          | (8)            | (3)          | (11)           | (3)          | (14)           | (4)          | (3)          | (7)            | (4)          | (11)           |    |        | 0.0%         | 33.3%         | 33.3%         |
| Other operating expenses                           | 0            | (1)          | (1)            | (1)          | (2)            | (4)          | (6)            | (2)          | (2)          | (4)            | 0            | (4)            |    |        | 100.0%       | n.m.          | -100.0%       |
| Indirect costs (incl. intersegment indirect costs) | (4)          | (5)          | (9)            | (4)          | (13)           | (7)          | (20)           | (6)          | (5)          | (11)           | (4)          | (15)           |    |        | 15.4%        | 0.0%          | -20.0%        |
| ./. Capitalized costs and other income             | 0            | 1            | 1              | 0            | 1              | 0            | 1              | 0            | 0            | 0              | 0            | 0              |    |        | n.m.         | n.m.          | n.m.          |
| <b>Contribution margin 2</b>                       | <b>132</b>   | <b>125</b>   | <b>257</b>     | <b>134</b>   | <b>391</b>     | <b>133</b>   | <b>524</b>     | <b>138</b>   | <b>124</b>   | <b>262</b>     | <b>136</b>   | <b>398</b>     |    |        | <b>1.8%</b>  | <b>1.5%</b>   | <b>9.7%</b>   |
| Contribution margin 2 in % of net revenue          | 58.7%        | 55.8%        | 57.2%          | 48.2%        | 53.8%          | 53.4%        | 53.7%          | 56.8%        | 53.9%        | 55.4%          | 51.1%        | 53.9%          |    |        |              |               |               |
| Lease expense                                      | 0            | 0            | 0              | 0            | 0              | (1)          | (1)            | 0            | 0            | 0              | 0            | 0              |    |        | n.m.         | n.m.          | n.m.          |
| Depreciation, amortisation                         | 0            | 0            | 0              | 0            | 0              | 0            | 0              | 0            | 0            | 0              | 0            | 0              |    |        | n.m.         | n.m.          | n.m.          |
| <b>Segment result</b>                              | <b>132</b>   | <b>125</b>   | <b>257</b>     | <b>134</b>   | <b>391</b>     | <b>132</b>   | <b>523</b>     | <b>138</b>   | <b>124</b>   | <b>262</b>     | <b>136</b>   | <b>398</b>     |    |        | <b>1.8%</b>  | <b>1.5%</b>   | <b>9.7%</b>   |
| <b>CAPEX</b>                                       | <b>0</b>     | <b>0</b>     | <b>0</b>       | <b>0</b>     | <b>0</b>       | <b>0</b>     | <b>0</b>       | <b>0</b>     | <b>0</b>     | <b>0</b>       | <b>0</b>     | <b>0</b>       |    |        | <b>n.m.</b>  | <b>n.m.</b>   | <b>n.m.</b>   |
| <b>Number of employees (FTE)</b>                   | <b>83</b>    |              | <b>84</b>      |              | <b>85</b>      |              | <b>83</b>      | <b>81</b>    |              | <b>83</b>      |              | <b>84</b>      |    |        | <b>-1.2%</b> | <b>-1.2%</b>  | <b>1.2%</b>   |
| <b>Infrastructure &amp; Support Functions</b>      |              |              |                |              |                |              |                |              |              |                |              |                |    |        |              |               |               |
| Net revenue (incl. intersegment revenue)           | 21           | 21           | 42             | 21           | 63             | 20           | 83             | 19           | 20           | 39             | 18           | 57             |    |        | -9.5%        | -14.3%        | -10.0%        |
| Direct costs (incl. intersegment direct costs)     | (1)          | (3)          | (4)            | (3)          | (7)            | (1)          | (8)            | (2)          | (1)          | (3)            | (2)          | (5)            |    |        | -28.6%       | -33.3%        | 100.0%        |
| <b>Contribution margin 1</b>                       | <b>20</b>    | <b>18</b>    | <b>38</b>      | <b>18</b>    | <b>56</b>      | <b>19</b>    | <b>75</b>      | <b>17</b>    | <b>19</b>    | <b>36</b>      | <b>16</b>    | <b>52</b>      |    |        | <b>-7.1%</b> | <b>-11.1%</b> | <b>-15.8%</b> |
| Contribution margin 1 in % of net revenue          | n.m.         | n.m.         | n.m.           | n.m.         | n.m.           | n.m.         | n.m.           | n.m.         | n.m.         | n.m.           | n.m.         | n.m.           |    |        |              |               |               |
| Total workforce expenses                           | (220)        | (213)        | (433)          | (198)        | (631)          | (235)        | (866)          | (230)        | (203)        | (433)          | (202)        | (635)          |    |        | 0.6%         | 2.0%          | -0.5%         |
| Maintenance                                        | (54)         | (58)         | (112)          | (59)         | (171)          | (58)         | (229)          | (51)         | (56)         | (107)          | (56)         | (163)          |    |        | -4.7%        | -5.1%         | 0.0%          |
| IT expenses                                        | (33)         | (38)         | (71)           | (36)         | (107)          | (48)         | (155)          | (32)         | (35)         | (67)           | (34)         | (101)          |    |        | -5.6%        | -5.6%         | -2.9%         |
| Other expenses                                     | (89)         | (98)         | (187)          | (101)        | (288)          | (99)         | (387)          | (91)         | (114)        | (205)          | (121)        | (326)          |    |        | 13.2%        | 19.8%         | 6.1%          |
| Other operating expenses                           | (176)        | (194)        | (370)          | (196)        | (566)          | (205)        | (771)          | (174)        | (205)        | (379)          | (211)        | (590)          |    |        | 4.2%         | 7.7%          | 2.9%          |
| Indirect costs (incl. intersegment indirect costs) | (396)        | (407)        | (803)          | (394)        | (1'197)        | (440)        | (1'637)        | (404)        | (408)        | (812)          | (413)        | (1'225)        |    |        | 2.3%         | 4.8%          | 1.2%          |
| ./. Capitalized costs and other income             | 114          | 112          | 226            | 118          | 344            | 114          | 458            | 128          | 113          | 241            | 115          | 356            |    |        | 3.5%         | -2.5%         | 1.8%          |
| <b>Contribution margin 2</b>                       | <b>(262)</b> | <b>(277)</b> | <b>(539)</b>   | <b>(258)</b> | <b>(797)</b>   | <b>(307)</b> | <b>(1'104)</b> | <b>(259)</b> | <b>(276)</b> | <b>(535)</b>   | <b>(282)</b> | <b>(817)</b>   |    |        | <b>2.5%</b>  | <b>9.3%</b>   | <b>2.2%</b>   |
| Contribution margin 2 in % of net revenue          | n.m.         | n.m.         | n.m.           | n.m.         | n.m.           | n.m.         | n.m.           | n.m.         | n.m.         | n.m.           | n.m.         | n.m.           |    |        |              |               |               |
| Lease expense                                      | (40)         | (38)         | (78)           | (39)         | (117)          | (38)         | (155)          | (40)         | (40)         | (80)           | (40)         | (120)          |    |        | 2.6%         | 2.6%          | 0.0%          |
| Depreciation, amortisation                         | (340)        | (348)        | (688)          | (340)        | (1'028)        | (333)        | (1'361)        | (342)        | (355)        | (697)          | (335)        | (1'032)        |    |        | 0.4%         | -1.5%         | -5.6%         |
| <b>Segment result</b>                              | <b>(642)</b> | <b>(663)</b> | <b>(1'305)</b> | <b>(637)</b> | <b>(1'942)</b> | <b>(678)</b> | <b>(2'620)</b> | <b>(641)</b> | <b>(671)</b> | <b>(1'312)</b> | <b>(657)</b> | <b>(1'969)</b> |    |        | <b>1.4%</b>  | <b>3.1%</b>   | <b>-2.1%</b>  |
| <b>CAPEX</b>                                       | <b>(353)</b> | <b>(394)</b> | <b>(747)</b>   | <b>(393)</b> | <b>(1'140)</b> | <b>(392)</b> | <b>(1'532)</b> | <b>(358)</b> | <b>(365)</b> | <b>(723)</b>   | <b>(356)</b> | <b>(1'079)</b> |    |        | <b>-5.4%</b> | <b>-9.4%</b>  | <b>-2.5%</b>  |
| <b>Number of employees (FTE)</b>                   | <b>4'753</b> |              | <b>4'703</b>   |              | <b>4'744</b>   |              | <b>4'749</b>   | <b>4'775</b> |              | <b>4'796</b>   |              | <b>4'861</b>   |    |        | <b>2.5%</b>  | <b>2.5%</b>   | <b>1.4%</b>   |

## SCS Breakdown

|                                                    | 2020         |              |              |              |              |              |              | 2021         |              |              |              |              |    |        | Change       |              |              |
|----------------------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----|--------|--------------|--------------|--------------|
|                                                    | Q1           | Q2           | 30.06.       | Q3           | 30.09.       | Q4           | 31.12.       | Q1           | Q2           | 30.06.       | Q3           | 30.09.       | Q4 | 31.12. | YtD          | YoY Q3       | QoQ Q3/Q2    |
| <b>Swisscom Switzerland</b>                        |              |              |              |              |              |              |              |              |              |              |              |              |    |        |              |              |              |
| Net revenue (incl. intersegment revenue)           | 2'065        | 2'019        | 4'084        | 2'046        | 6'130        | 2'120        | 8'250        | 2'080        | 2'023        | 4'103        | 2'047        | 6'150        |    |        | 0.3%         | 0.0%         | 1.2%         |
| Outpayments                                        | (69)         | (75)         | (144)        | (120)        | (264)        | (88)         | (352)        | (77)         | (82)         | (159)        | (107)        | (266)        |    |        | 0.8%         | -10.8%       | 30.5%        |
| Subscriber acquisition and retention costs         | (40)         | (37)         | (77)         | (54)         | (131)        | (87)         | (218)        | (49)         | (51)         | (100)        | (53)         | (153)        |    |        | 16.8%        | -1.9%        | 3.9%         |
| Other costs (incl. goods and services purchased)   | (303)        | (295)        | (598)        | (258)        | (856)        | (346)        | (1'202)      | (321)        | (287)        | (608)        | (294)        | (902)        |    |        | 5.4%         | 14.0%        | 2.4%         |
| Direct costs (incl. intercompany direct costs)     | (412)        | (407)        | (819)        | (432)        | (1'251)      | (521)        | (1'772)      | (447)        | (420)        | (867)        | (454)        | (1'321)      |    |        | 5.6%         | 5.1%         | 8.1%         |
| <b>Contribution margin 1</b>                       | <b>1'653</b> | <b>1'612</b> | <b>3'265</b> | <b>1'614</b> | <b>4'879</b> | <b>1'599</b> | <b>6'478</b> | <b>1'633</b> | <b>1'603</b> | <b>3'236</b> | <b>1'593</b> | <b>4'829</b> |    |        | <b>-1.0%</b> | <b>-1.3%</b> | <b>-0.6%</b> |
| Contribution margin 1 in % of net revenue          | 80.0%        | 79.8%        | 79.9%        | 78.9%        | 79.6%        | 75.4%        | 78.5%        | 78.5%        | 79.2%        | 78.9%        | 77.8%        | 78.5%        |    |        |              |              |              |
| Total workforce expenses                           | (572)        | (552)        | (1'124)      | (516)        | (1'640)      | (572)        | (2'212)      | (577)        | (540)        | (1'117)      | (517)        | (1'634)      |    |        | -0.4%        | 0.2%         | -4.3%        |
| Other operating expenses                           | (240)        | (257)        | (497)        | (275)        | (772)        | (308)        | (1'080)      | (225)        | (254)        | (479)        | (274)        | (753)        |    |        | -2.5%        | -0.4%        | 7.9%         |
| Indirect costs (incl. intersegment indirect costs) | (812)        | (809)        | (1'621)      | (791)        | (2'412)      | (880)        | (3'292)      | (802)        | (794)        | (1'596)      | (791)        | (2'387)      |    |        | -1.0%        | 0.0%         | -0.4%        |
| ./. Capitalized costs and other income             | 68           | 69           | 137          | 75           | 212          | 68           | 280          | 85           | 72           | 157          | 77           | 234          |    |        | 10.4%        | 2.7%         | 6.9%         |
| <b>Contribution margin 2</b>                       | <b>909</b>   | <b>872</b>   | <b>1'781</b> | <b>898</b>   | <b>2'679</b> | <b>787</b>   | <b>3'466</b> | <b>916</b>   | <b>881</b>   | <b>1'797</b> | <b>879</b>   | <b>2'676</b> |    |        | <b>-0.1%</b> | <b>-2.1%</b> | <b>-0.2%</b> |
| Contribution margin 2 in % of net revenue          | 44.0%        | 43.2%        | 43.6%        | 43.9%        | 43.7%        | 37.1%        | 42.0%        | 44.0%        | 43.5%        | 43.8%        | 42.9%        | 43.5%        |    |        |              |              |              |
| Lease expense                                      | (59)         | (58)         | (117)        | (58)         | (175)        | (57)         | (232)        | (58)         | (59)         | (117)        | (57)         | (174)        |    |        | -0.6%        | -1.7%        | -3.4%        |
| <b>EBITDAaL</b>                                    | <b>850</b>   | <b>814</b>   | <b>1'664</b> | <b>840</b>   | <b>2'504</b> | <b>730</b>   | <b>3'234</b> | <b>858</b>   | <b>822</b>   | <b>1'680</b> | <b>822</b>   | <b>2'502</b> |    |        | <b>-0.1%</b> | <b>-2.1%</b> | <b>0.0%</b>  |
| Depreciation, amortisation                         | (377)        | (389)        | (766)        | (373)        | (1'139)      | (370)        | (1'509)      | (374)        | (383)        | (757)        | (363)        | (1'120)      |    |        | -1.7%        | -2.7%        | -5.2%        |
| <b>Segment result</b>                              | <b>473</b>   | <b>425</b>   | <b>898</b>   | <b>467</b>   | <b>1'365</b> | <b>360</b>   | <b>1'725</b> | <b>484</b>   | <b>439</b>   | <b>923</b>   | <b>459</b>   | <b>1'382</b> |    |        | <b>1.2%</b>  | <b>-1.7%</b> | <b>4.6%</b>  |
| CAPEX                                              | (367)        | (409)        | (776)        | (410)        | (1'186)      | (413)        | (1'599)      | (371)        | (382)        | (753)        | (372)        | (1'125)      |    |        | -5.1%        | -9.3%        | -2.6%        |
| Number of employees (FTE)                          | 13'056       |              | 12'857       |              | 12'876       |              | 12'845       | 12'830       |              | 12'867       |              | 12'963       |    |        | 0.7%         | 0.7%         | 0.7%         |

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## Fastweb

|                                            | 2020       |            |              |            |              |            |              | 2021       |            |              |            |              |    |        | Change       |              |              |
|--------------------------------------------|------------|------------|--------------|------------|--------------|------------|--------------|------------|------------|--------------|------------|--------------|----|--------|--------------|--------------|--------------|
|                                            | Q1         | Q2         | 30.06.       | Q3         | 30.09.       | Q4         | 31.12.       | Q1         | Q2         | 30.06.       | Q3         | 30.09.       | Q4 | 31.12. | YtD          | YoY Q3       | QoQ Q3/Q2    |
| <b>Fastweb ( in EUR million)</b>           |            |            |              |            |              |            |              |            |            |              |            |              |    |        |              |              |              |
| Consumer                                   | 280        | 282        | 562          | 282        | 844          | 289        | 1'133        | 286        | 288        | 574          | 282        | 856          |    |        | 1.4%         | 0.0%         | -2.1%        |
| Enterprise                                 | 211        | 224        | 435          | 226        | 661          | 246        | 907          | 237        | 244        | 481          | 231        | 712          |    |        | 7.7%         | 2.2%         | -5.3%        |
| Wholesale                                  | 50         | 55         | 105          | 59         | 164          | 93         | 257          | 56         | 66         | 122          | 60         | 182          |    |        | 11.0%        | 1.7%         | -9.1%        |
| Other revenue                              | 0          | 0          | 0            | 0          | 0            | 0          | 0            | 0          | 0          | 0            | 0          | 0            |    |        | n.m.         | n.m.         | n.m.         |
| <b>Net revenue from external customers</b> | <b>541</b> | <b>561</b> | <b>1'102</b> | <b>567</b> | <b>1'669</b> | <b>628</b> | <b>2'297</b> | <b>579</b> | <b>598</b> | <b>1'177</b> | <b>573</b> | <b>1'750</b> |    |        | <b>4.9%</b>  | <b>1.1%</b>  | <b>-4.2%</b> |
| Intersegment revenue                       | 2          | 1          | 3            | 2          | 5            | 2          | 7            | 2          | 2          | 4            | 1          | 5            |    |        | 0.0%         | -50.0%       | -50.0%       |
| <b>Net revenue</b>                         | <b>543</b> | <b>562</b> | <b>1'105</b> | <b>569</b> | <b>1'674</b> | <b>630</b> | <b>2'304</b> | <b>581</b> | <b>600</b> | <b>1'181</b> | <b>574</b> | <b>1'755</b> |    |        | <b>4.8%</b>  | <b>0.9%</b>  | <b>-4.3%</b> |
| Operating expenses                         | (373)      | (367)      | (740)        | (366)      | (1'106)      | (414)      | (1'520)      | (402)      | (395)      | (797)        | (356)      | (1'153)      |    |        | 4.2%         | -2.7%        | -9.9%        |
| <b>EBITDA</b>                              | <b>170</b> | <b>195</b> | <b>365</b>   | <b>203</b> | <b>568</b>   | <b>216</b> | <b>784</b>   | <b>179</b> | <b>205</b> | <b>384</b>   | <b>218</b> | <b>602</b>   |    |        | <b>6.0%</b>  | <b>7.4%</b>  | <b>6.3%</b>  |
| EBITDA in % of net revenue                 | 31.3%      | 34.7%      | 33.0%        | 35.7%      | 33.9%        | 34.3%      | 34.0%        | 30.8%      | 34.2%      | 32.5%        | 38.0%      | 34.3%        |    |        |              |              |              |
| Lease expense                              | (13)       | (13)       | (26)         | (13)       | (39)         | (13)       | (52)         | (14)       | (13)       | (27)         | (13)       | (40)         |    |        | 2.6%         | 0.0%         | 0.0%         |
| <b>EBITDAaL</b>                            | <b>157</b> | <b>182</b> | <b>339</b>   | <b>190</b> | <b>529</b>   | <b>203</b> | <b>732</b>   | <b>165</b> | <b>192</b> | <b>357</b>   | <b>205</b> | <b>562</b>   |    |        | <b>6.2%</b>  | <b>7.9%</b>  | <b>6.8%</b>  |
| Depreciation, amortisation                 | (144)      | (142)      | (286)        | (146)      | (432)        | (145)      | (577)        | (146)      | (147)      | (293)        | (147)      | (440)        |    |        | 1.9%         | 0.7%         | 0.0%         |
| <b>Segment result</b>                      | <b>13</b>  | <b>40</b>  | <b>53</b>    | <b>44</b>  | <b>97</b>    | <b>58</b>  | <b>155</b>   | <b>19</b>  | <b>45</b>  | <b>64</b>    | <b>58</b>  | <b>122</b>   |    |        | <b>25.8%</b> | <b>31.8%</b> | <b>28.9%</b> |
| CAPEX                                      | (138)      | (138)      | (276)        | (134)      | (410)        | (177)      | (587)        | (154)      | (147)      | (301)        | (138)      | (439)        |    |        | 7.1%         | 3.0%         | -6.1%        |
| Number of employees (FTE)                  | 2'515      |            | 2'605        |            | 2'634        |            | 2'703        | 2'733      |            | 2'750        |            | 2'741        |    |        | 4.1%         | 4.1%         | -0.3%        |

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## Free Cash Flow

|                                            | 2020  |       |         |       |         |       |         | 2021  |       |         |       |         |    |        | Change |        |           |
|--------------------------------------------|-------|-------|---------|-------|---------|-------|---------|-------|-------|---------|-------|---------|----|--------|--------|--------|-----------|
|                                            | Q1    | Q2    | 30.06.  | Q3    | 30.09.  | Q4    | 31.12.  | Q1    | Q2    | 30.06.  | Q3    | 30.09.  | Q4 | 31.12. | YtD    | YoY Q3 | QoQ Q3/Q2 |
| Operating income (EBITDA)                  | 1'111 | 1'097 | 2'208   | 1'148 | 3'356   | 1'026 | 4'382   | 1'124 | 1'193 | 2'317   | 1'148 | 3'465   |    |        | 3.2%   | 0.0%   | -3.8%     |
| Lease expense                              | (75)  | (75)  | (150)   | (76)  | (226)   | (74)  | (300)   | (75)  | (76)  | (151)   | (75)  | (226)   |    |        | 0.0%   | -1.3%  | -1.3%     |
| EBITDAaL                                   | 1'036 | 1'022 | 2'058   | 1'072 | 3'130   | 952   | 4'082   | 1'049 | 1'117 | 2'166   | 1'073 | 3'239   |    |        | 3.5%   | 0.1%   | -3.9%     |
| Capital expenditure                        | (516) | (559) | (1'075) | (557) | (1'632) | (597) | (2'229) | (540) | (543) | (1'083) | (522) | (1'605) |    |        | -1.7%  | -6.3%  | -3.9%     |
| Operating free cash flow proxy             | 520   | 463   | 983     | 515   | 1'498   | 355   | 1'853   | 509   | 574   | 1'083   | 551   | 1'634   |    |        | 9.1%   | 7.0%   | -4.0%     |
| Change in net working capital              | (205) | 118   | (87)    | 25    | (62)    | 202   | 140     | (21)  | (110) | (131)   | 42    | (89)    |    |        | 43.5%  | 68.0%  | n.m.      |
| Change in defined benefit obligations      | 14    | 15    | 29      | 17    | 46      | 19    | 65      | 12    | (48)  | (36)    | 14    | (22)    |    |        | n.m.   | -17.6% | n.m.      |
| Net interest paid                          | (5)   | (6)   | (11)    | (48)  | (59)    | (10)  | (69)    | (13)  | (3)   | (16)    | (40)  | (56)    |    |        | -5.1%  | -16.7% | 1233.3%   |
| Income taxes paid                          | (119) | (37)  | (156)   | (18)  | (174)   | (135) | (309)   | (198) | (31)  | (229)   | (54)  | (283)   |    |        | 62.6%  | 200.0% | 74.2%     |
| Other cash flows from operating activities | (16)  | 19    | 3       | 15    | 18      | 8     | 26      | (19)  | (6)   | (25)    | 17    | (8)     |    |        | n.m.   | 13.3%  | n.m.      |
| Free cash flow                             | 189   | 572   | 761     | 506   | 1'267   | 439   | 1'706   | 270   | 376   | 646     | 530   | 1'176   |    |        | -7.2%  | 4.7%   | 41.0%     |

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## Adjustments of key figures

|                                                     | 2020  |       |        |       |        |       |        | 2021  |       |        |       |        |    |        | Change |        |           |
|-----------------------------------------------------|-------|-------|--------|-------|--------|-------|--------|-------|-------|--------|-------|--------|----|--------|--------|--------|-----------|
|                                                     | Q1    | Q2    | 30.06. | Q3    | 30.09. | Q4    | 31.12. | Q1    | Q2    | 30.06. | Q3    | 30.09. | Q4 | 31.12. | YtD    | YoY Q3 | QoQ Q3/Q2 |
| Net revenue from external customers reported        | 2'737 | 2'706 | 5'443  | 2'758 | 8'201  | 2'899 | 11'100 | 2'803 | 2'780 | 5'583  | 2'760 | 8'343  |    |        | 1.7%   | 0.1%   | -0.7%     |
| Currency impact                                     |       |       |        |       |        |       |        | (13)  | (20)  | (33)   | (2)   | (35)   |    |        |        |        |           |
| Adjusted change                                     |       |       |        |       |        |       |        |       |       |        |       |        |    |        | 1.3%   | 0.0%   | -0.1%     |
| EBITDA reported                                     | 1'111 | 1'097 | 2'208  | 1'148 | 3'356  | 1'026 | 4'382  | 1'124 | 1'193 | 2'317  | 1'148 | 3'465  |    |        | 3.2%   | 0.0%   | -3.8%     |
| Adjustment of provisions for regulatory litigations |       |       |        |       |        |       |        |       | 22    | 22     | 30    | 52     |    |        |        |        |           |
| Adjustment pension cost                             |       |       |        |       |        |       |        | (60)  | (60)  | (60)   | 0     | (60)   |    |        |        |        |           |
| Currency impact                                     |       |       |        |       |        |       |        | (4)   | (7)   | (11)   | (1)   | (12)   |    |        |        |        |           |
| Adjusted change                                     |       |       |        |       |        |       |        |       |       |        |       |        |    |        | 2.7%   | 2.5%   | 2.5%      |

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## Operational data

|                                                        | 2020   |       |        |       |        |       |        | 2021   |       |        |       |        |    |        | Change |        |           |
|--------------------------------------------------------|--------|-------|--------|-------|--------|-------|--------|--------|-------|--------|-------|--------|----|--------|--------|--------|-----------|
|                                                        | Q1     | Q2    | 30.06. | Q3    | 30.09. | Q4    | 31.12. | Q1     | Q2    | 30.06. | Q3    | 30.09. | Q4 | 31.12. | YtD    | YoY Q3 | QoQ Q3/Q2 |
| Operational data Swisscom Switzerland                  |        |       |        |       |        |       |        |        |       |        |       |        |    |        |        |        |           |
| Product view (in thousands)                            |        |       |        |       |        |       |        |        |       |        |       |        |    |        |        |        |           |
| Wireless subscribers                                   | 6'299  |       | 6'264  |       | 6'253  |       | 6'224  | 6'177  |       | 6'169  |       | 6'190  |    |        | -1.0%  | -1.0%  | 0.3%      |
| Broadband lines                                        | 2'053  |       | 2'048  |       | 2'045  |       | 2'043  | 2'028  |       | 2'027  |       | 2'030  |    |        | -0.7%  | -0.7%  | 0.1%      |
| Wireline voice access lines                            | 1'582  |       | 1'564  |       | 1'546  |       | 1'523  | 1'491  |       | 1'471  |       | 1'441  |    |        | -6.8%  | -6.8%  | -2.0%     |
| TV subscribers                                         | 1'586  |       | 1'584  |       | 1'586  |       | 1'588  | 1'581  |       | 1'582  |       | 1'585  |    |        | -0.1%  | -0.1%  | 0.2%      |
| Total number of underlying products                    | 11'520 |       | 11'460 |       | 11'430 |       | 11'378 | 11'277 |       | 11'249 |       | 11'246 |    |        | -1.6%  | -1.6%  | 0.0%      |
| Wireless                                               |        |       |        |       |        |       |        |        |       |        |       |        |    |        |        |        |           |
| Wireless subscribers (in thousands)                    |        |       |        |       |        |       |        |        |       |        |       |        |    |        |        |        |           |
| Wireless subscribers prepaid                           | 1'526  |       | 1'481  |       | 1'432  |       | 1'372  | 1'324  |       | 1'297  |       | 1'268  |    |        | -11.5% | -11.5% | -2.2%     |
| Wireless subscribers postpaid value                    | 4'146  |       | 4'145  |       | 4'162  |       | 4'175  | 4'160  |       | 4'174  |       | 4'210  |    |        | 1.2%   | 1.2%   | 0.9%      |
| Wireless subscribers postpaid volume (data, multi-SIM) | 627    |       | 638    |       | 659    |       | 677    | 693    |       | 698    |       | 712    |    |        | 8.0%   | 8.0%   | 2.0%      |
| Wireless subscribers postpaid                          | 4'773  |       | 4'783  |       | 4'821  |       | 4'852  | 4'853  |       | 4'872  |       | 4'922  |    |        | 2.1%   | 2.1%   | 1.0%      |
| Wireless subscribers                                   | 6'299  |       | 6'264  |       | 6'253  |       | 6'224  | 6'177  |       | 6'169  |       | 6'190  |    |        | -1.0%  | -1.0%  | 0.3%      |
| Infinity subscribers                                   | 277    |       | 244    |       | 209    |       | 177    | 151    |       | 133    |       | 116    |    |        | -44.5% | -44.5% | -12.8%    |
| inOne mobile subscribers                               | 2'189  |       | 2'198  |       | 2'220  |       | 2'224  | 2'207  |       | 2'205  |       | 2'217  |    |        | -0.1%  | -0.1%  | 0.5%      |
| Infinity / inOne mobile subscribers                    | 2'466  |       | 2'442  |       | 2'429  |       | 2'401  | 2'358  |       | 2'338  |       | 2'333  |    |        | -4.0%  | -4.0%  | -0.2%     |
| ARPU wireless (in CHF)                                 |        |       |        |       |        |       |        |        |       |        |       |        |    |        |        |        |           |
| Blended wireless ARPU                                  | 36     | 35    | 36     | 36    | 36     | 35    | 36     | 35     | 34    | 34     | 34    | 34     |    |        | -5.6%  | -5.6%  | 0.0%      |
| Blended wireless ARPU IFRS                             | 35     | 34    | 34     | 35    | 34     | 34    | 34     | 34     | 34    | 34     | 34    | 34     |    |        | 0.0%   | -2.9%  | 0.0%      |
| ARPU postpaid                                          | 47     | 45    | 46     | 45    | 45     | 44    | 45     | 43     | 43    | 43     | 42    | 43     |    |        | -4.4%  | -6.7%  | -2.3%     |
| ARPU postpaid IFRS                                     | 44     | 43    | 44     | 43    | 44     | 43    | 43     | 42     | 42    | 42     | 42    | 42     |    |        | -4.5%  | -2.3%  | 0.0%      |
| Wireless cancellation rate (annualised, in %)          |        |       |        |       |        |       |        |        |       |        |       |        |    |        |        |        |           |
| Wireless cancellation rate postpaid value              | 8.7%   | 6.7%  | 7.7%   | 7.6%  | 7.7%   | 8.6%  | 7.9%   | 10.3%  | 8.4%  | 9.4%   | 8.2%  | 9.0%   |    |        |        |        |           |
| Wireless cancellation rate postpaid                    | 10.8%  | 7.6%  | 9.2%   | 8.3%  | 8.9%   | 9.5%  | 9.1%   | 11.1%  | 9.1%  | 10.1%  | 8.9%  | 9.7%   |    |        |        |        |           |
| Wireless traffic data domestic (in million GB)         |        |       |        |       |        |       |        |        |       |        |       |        |    |        |        |        |           |
| Traffic data domestic                                  | 132.1  | 135.4 | 267.5  | 136.5 | 404.0  | 151.0 | 555.0  | 152.4  | 156.7 | 309.1  | 154.2 | 463.3  |    |        | 14.7%  | 13.0%  | -1.6%     |
| Wireline                                               |        |       |        |       |        |       |        |        |       |        |       |        |    |        |        |        |           |
| Broadband lines (in thousands)                         |        |       |        |       |        |       |        |        |       |        |       |        |    |        |        |        |           |
| Broadband lines in single products                     | 34     |       | 35     |       | 35     |       | 35     | 36     |       | 38     |       | 39     |    |        | 11.4%  | 11.4%  | 2.6%      |
| Broadband lines in bundle products                     | 2'019  |       | 2'013  |       | 2'010  |       | 2'008  | 1'992  |       | 1'989  |       | 1'991  |    |        | -0.9%  | -0.9%  | 0.1%      |
| Broadband lines                                        | 2'053  |       | 2'048  |       | 2'045  |       | 2'043  | 2'028  |       | 2'027  |       | 2'030  |    |        | -0.7%  | -0.7%  | 0.1%      |
| thereof broadband lines >80 Mbps                       | 1'489  |       | 1'525  |       | 1'563  |       | 1'608  | 1'628  |       | 1'656  |       | 1'708  |    |        | 9.3%   | 9.3%   | 3.1%      |
| Wireline voice access lines (in thousands)             |        |       |        |       |        |       |        |        |       |        |       |        |    |        |        |        |           |
| Wireline voice access lines in single products         | 283    |       | 277    |       | 272    |       | 269    | 262    |       | 257    |       | 241    |    |        | -11.4% | -11.4% | -6.2%     |
| Wireline voice access lines in bundle products         | 1'299  |       | 1'287  |       | 1'274  |       | 1'254  | 1'229  |       | 1'214  |       | 1'200  |    |        | -5.8%  | -5.8%  | -1.2%     |
| Wireline voice access lines                            | 1'582  |       | 1'564  |       | 1'546  |       | 1'523  | 1'491  |       | 1'471  |       | 1'441  |    |        | -6.8%  | -6.8%  | -2.0%     |
| TV subscribers (in thousands)                          |        |       |        |       |        |       |        |        |       |        |       |        |    |        |        |        |           |
| TV subscribers                                         | 1'586  |       | 1'584  |       | 1'586  |       | 1'588  | 1'581  |       | 1'582  |       | 1'585  |    |        | -0.1%  | -0.1%  | 0.2%      |



## Operational data

|                                                                 | 2020         |           |              |           |              |           |              | 2021         |           |              |           |              |    |        | Change       |              |              |
|-----------------------------------------------------------------|--------------|-----------|--------------|-----------|--------------|-----------|--------------|--------------|-----------|--------------|-----------|--------------|----|--------|--------------|--------------|--------------|
|                                                                 | Q1           | Q2        | 30.06.       | Q3        | 30.09.       | Q4        | 31.12.       | Q1           | Q2        | 30.06.       | Q3        | 30.09.       | Q4 | 31.12. | YtD          | YoY Q3       | QoQ Q3/Q2    |
| <b>Wholesale</b>                                                |              |           |              |           |              |           |              |              |           |              |           |              |    |        |              |              |              |
| <b>Wholesale lines (in thousands)</b>                           |              |           |              |           |              |           |              |              |           |              |           |              |    |        |              |              |              |
| Full access lines                                               | 66           |           | 63           |           | 59           |           | 56           | 52           |           | 49           |           | 44           |    |        | -25.4%       | -25.4%       | -10.2%       |
| Wholesale broadband lines                                       | 525          |           | 533          |           | 543          |           | 555          | 567          |           | 581          |           | 588          |    |        | 8.3%         | 8.3%         | 1.2%         |
| <b>Operational data Residential Customers</b>                   |              |           |              |           |              |           |              |              |           |              |           |              |    |        |              |              |              |
| <b>Product view (in thousands)</b>                              |              |           |              |           |              |           |              |              |           |              |           |              |    |        |              |              |              |
| Wireless subscribers                                            | 4'457        |           | 4'414        |           | 4'394        |           | 4'363        | 4'314        |           | 4'313        |           | 4'331        |    |        | -1.4%        | -1.4%        | 0.4%         |
| Broadband lines                                                 | 1'754        |           | 1'750        |           | 1'747        |           | 1'746        | 1'733        |           | 1'733        |           | 1'736        |    |        | -0.6%        | -0.6%        | 0.2%         |
| Wireline voice access lines                                     | 1'291        |           | 1'276        |           | 1'257        |           | 1'235        | 1'207        |           | 1'188        |           | 1'171        |    |        | -6.8%        | -6.8%        | -1.4%        |
| TV subscribers                                                  | 1'518        |           | 1'516        |           | 1'518        |           | 1'519        | 1'512        |           | 1'513        |           | 1'516        |    |        | -0.1%        | -0.1%        | 0.2%         |
| <b>Total number of underlying products</b>                      | <b>9'020</b> |           | <b>8'956</b> |           | <b>8'916</b> |           | <b>8'863</b> | <b>8'766</b> |           | <b>8'747</b> |           | <b>8'754</b> |    |        | <b>-1.8%</b> | <b>-1.8%</b> | <b>0.1%</b>  |
| <b>ARPU underlying products (in CHF)</b>                        |              |           |              |           |              |           |              |              |           |              |           |              |    |        |              |              |              |
| Blended ARPUP                                                   | 37           | 36        | 37           | 37        | 37           | 37        | 37           | 37           | 37        | 37           | 37        | 37           |    |        | 0.0%         | 0.0%         | 0.0%         |
| <b>Bundle products</b>                                          |              |           |              |           |              |           |              |              |           |              |           |              |    |        |              |              |              |
| <b>Bundle subscription (in thousands)</b>                       |              |           |              |           |              |           |              |              |           |              |           |              |    |        |              |              |              |
| Bundle subscriptions                                            | 1'747        |           | 1'741        |           | 1'738        |           | 1'737        | 1'723        |           | 1'720        |           | 1'722        |    |        | -0.9%        | -0.9%        | 0.1%         |
| thereof fix-mobile bundle subscriptions                         | 794          |           | 795          |           | 798          |           | 802          | 801          |           | 803          |           | 801          |    |        | 0.4%         | 0.4%         | -0.2%        |
| <b>ARPU bundle (in CHF)</b>                                     |              |           |              |           |              |           |              |              |           |              |           |              |    |        |              |              |              |
| Blended ARPU bundle                                             | 129          | 128       | 129          | 129       | 129          | 130       | 129          | 131          | 131       | 131          | 131       | 131          |    |        | 1.6%         | 1.6%         | 0.0%         |
| <b>Wireless</b>                                                 |              |           |              |           |              |           |              |              |           |              |           |              |    |        |              |              |              |
| <b>Wireless subscribers (in thousands)</b>                      |              |           |              |           |              |           |              |              |           |              |           |              |    |        |              |              |              |
| Wireless subscribers prepaid                                    | 1'526        |           | 1'481        |           | 1'432        |           | 1'372        | 1'324        |           | 1'297        |           | 1'268        |    |        | -11.5%       | -11.5%       | -2.2%        |
| Wireless subscribers postpaid value                             | 2'727        |           | 2'722        |           | 2'734        |           | 2'746        | 2'734        |           | 2'747        |           | 2'780        |    |        | 1.7%         | 1.7%         | 1.2%         |
| Wireless subscribers postpaid volume (data, multi-SIM)          | 204          |           | 211          |           | 228          |           | 245          | 256          |           | 269          |           | 283          |    |        | 24.1%        | 24.1%        | 5.2%         |
| Wireless subscribers postpaid                                   | 2'931        |           | 2'933        |           | 2'962        |           | 2'991        | 2'990        |           | 3'016        |           | 3'063        |    |        | 3.4%         | 3.4%         | 1.6%         |
| <b>Wireless subscribers</b>                                     | <b>4'457</b> |           | <b>4'414</b> |           | <b>4'394</b> |           | <b>4'363</b> | <b>4'314</b> |           | <b>4'313</b> |           | <b>4'331</b> |    |        | <b>-1.4%</b> | <b>-1.4%</b> | <b>0.4%</b>  |
| thereof wireless subscribers in bundle                          | 1'098        |           | 1'109        |           | 1'125        |           | 1'140        | 1'146        |           | 1'159        |           | 1'162        |    |        | 3.3%         | 3.3%         | 0.3%         |
| Infinity / inOne penetration in % of postpaid value subscribers | 76%          |           | 76%          |           | 75%          |           | 74%          | 73%          |           | 72%          |           | 71%          |    |        |              |              |              |
| Infinity subscribers                                            | 233          |           | 205          |           | 175          |           | 148          | 125          |           | 110          |           | 96           |    |        | -45.1%       | -45.1%       | -12.7%       |
| inOne mobile subscribers                                        | 1'845        |           | 1'853        |           | 1'872        |           | 1'875        | 1'862        |           | 1'860        |           | 1'871        |    |        | -0.1%        | -0.1%        | 0.6%         |
| <b>Total Infinity / inOne mobile subscribers</b>                | <b>2'078</b> |           | <b>2'058</b> |           | <b>2'047</b> |           | <b>2'023</b> | <b>1'987</b> |           | <b>1'970</b> |           | <b>1'967</b> |    |        | <b>-3.9%</b> | <b>-3.9%</b> | <b>-0.2%</b> |
| <b>ARPU wireless (in CHF)</b>                                   |              |           |              |           |              |           |              |              |           |              |           |              |    |        |              |              |              |
| ARPU prepaid                                                    | 5            | 4         | 4            | 5         | 5            | 4         | 5            | 4            | 4         | 4            | 4         | 4            |    |        | -20.0%       | -20.0%       | 0.0%         |
| ARPU postpaid                                                   | 54           | 52        | 53           | 52        | 53           | 51        | 52           | 50           | 50        | 50           | 50        | 50           |    |        | -5.7%        | -3.8%        | 0.0%         |
| ARPU postpaid IFRS                                              | 51           | 50        | 50           | 50        | 50           | 49        | 50           | 49           | 49        | 49           | 49        | 49           |    |        | -2.0%        | -2.0%        | 0.0%         |
| <b>Blended wireless ARPU</b>                                    | <b>37</b>    | <b>36</b> | <b>37</b>    | <b>37</b> | <b>37</b>    | <b>36</b> | <b>36</b>    | <b>36</b>    | <b>36</b> | <b>36</b>    | <b>36</b> | <b>36</b>    |    |        | <b>-2.7%</b> | <b>-2.7%</b> | <b>0.0%</b>  |
| Blended wireless ARPU IFRS                                      | 35           | 34        | 34           | 35        | 35           | 35        | 35           | 35           | 35        | 35           | 35        | 35           |    |        | 0.0%         | 0.0%         | 0.0%         |
| ARPU Infinity / inOne                                           | 64           | 63        | 64           | 64        | 64           | 63        | 64           | 63           | 63        | 63           | 64        | 63           |    |        | -1.6%        | 0.0%         | 1.6%         |

## Operational data

|                                                        | 2020         |      |              |      |              |      |              | 2021         |      |              |      |              |    |        | Change       |              |              |
|--------------------------------------------------------|--------------|------|--------------|------|--------------|------|--------------|--------------|------|--------------|------|--------------|----|--------|--------------|--------------|--------------|
|                                                        | Q1           | Q2   | 30.06.       | Q3   | 30.09.       | Q4   | 31.12.       | Q1           | Q2   | 30.06.       | Q3   | 30.09.       | Q4 | 31.12. | Ytd          | YoY Q3       | QoQ Q3/Q2    |
| <b>Wireless cancellation rate</b> (annualised, in %)   |              |      |              |      |              |      |              |              |      |              |      |              |    |        |              |              |              |
| Wireless cancellation rate postpaid value              | 8.9%         | 7.2% | 8.0%         | 8.3% | 8.1%         | 8.6% | 8.2%         | 10.8%        | 8.1% | 9.5%         | 7.7% | 8.9%         |    |        |              |              |              |
| Wireless cancellation rate postpaid                    | 9.6%         | 7.8% | 8.7%         | 8.8% | 8.7%         | 9.3% | 8.9%         | 11.3%        | 8.7% | 10.0%        | 8.4% | 9.5%         |    |        |              |              |              |
| <b>Wireline</b>                                        |              |      |              |      |              |      |              |              |      |              |      |              |    |        |              |              |              |
| <b>Broadband lines</b> (in thousands)                  |              |      |              |      |              |      |              |              |      |              |      |              |    |        |              |              |              |
| Broadband lines in single products                     | 7            |      | 9            |      | 9            |      | 9            | 10           |      | 13           |      | 14           |    |        | 55.6%        | 55.6%        | 7.7%         |
| Broadband lines in bundle products                     | 1'747        |      | 1'741        |      | 1'738        |      | 1'737        | 1'723        |      | 1'720        |      | 1'722        |    |        | -0.9%        | -0.9%        | 0.1%         |
| <b>Broadband lines</b>                                 | <b>1'754</b> |      | <b>1'750</b> |      | <b>1'747</b> |      | <b>1'746</b> | <b>1'733</b> |      | <b>1'733</b> |      | <b>1'736</b> |    |        | <b>-0.6%</b> | <b>-0.6%</b> | <b>0.2%</b>  |
| thereof inOne broadband lines                          | 1'247        |      | 1'266        |      | 1'289        |      | 1'327        | 1'371        |      | 1'386        |      | 1'402        |    |        | 8.8%         | 8.8%         | 1.2%         |
| <b>Wireline voice access lines</b> (in thousands)      |              |      |              |      |              |      |              |              |      |              |      |              |    |        |              |              |              |
| Wireline voice access lines in single products         | 179          |      | 174          |      | 166          |      | 162          | 156          |      | 150          |      | 145          |    |        | -12.7%       | -12.7%       | -3.3%        |
| Wireline voice access lines in bundle products         | 1'112        |      | 1'102        |      | 1'091        |      | 1'073        | 1'051        |      | 1'038        |      | 1'026        |    |        | -6.0%        | -6.0%        | -1.2%        |
| <b>Wireline voice access lines</b>                     | <b>1'291</b> |      | <b>1'276</b> |      | <b>1'257</b> |      | <b>1'235</b> | <b>1'207</b> |      | <b>1'188</b> |      | <b>1'171</b> |    |        | <b>-6.8%</b> | <b>-6.8%</b> | <b>-1.4%</b> |
| thereof inOne wireline voice access lines              | 704          |      | 712          |      | 720          |      | 737          | 768          |      | 768          |      | 768          |    |        | 6.7%         | 6.7%         | 0.0%         |
| <b>TV subscribers</b> (in thousands)                   |              |      |              |      |              |      |              |              |      |              |      |              |    |        |              |              |              |
| <b>TV subscribers</b>                                  | <b>1'518</b> |      | <b>1'516</b> |      | <b>1'518</b> |      | <b>1'519</b> | <b>1'512</b> |      | <b>1'513</b> |      | <b>1'516</b> |    |        | <b>-0.1%</b> | <b>-0.1%</b> | <b>0.2%</b>  |
| thereof inOne TV subscribers                           | 1'079        |      | 1'096        |      | 1'117        |      | 1'152        | 1'191        |      | 1'206        |      | 1'222        |    |        | 9.4%         | 9.4%         | 1.3%         |
| <b>ARPU wireline</b> (in CHF)                          |              |      |              |      |              |      |              |              |      |              |      |              |    |        |              |              |              |
| Blended wireline ARPU                                  | 37           | 37   | 37           | 37   | 37           | 37   | 37           | 37           | 37   | 37           | 37   | 37           |    |        | 0.0%         | 0.0%         | 0.0%         |
| <b>Households</b> (in thousands)                       |              |      |              |      |              |      |              |              |      |              |      |              |    |        |              |              |              |
| Households wireline                                    | 1'925        |      | 1'914        |      | 1'906        |      | 1'898        | 1'878        |      | 1'871        |      | 1'868        |    |        | -2.0%        | -2.0%        | -0.2%        |
| RGU per household (#)                                  | 2.36         |      | 2.36         |      | 2.37         |      | 2.37         | 2.37         |      | 2.37         |      | 2.37         |    |        | 0.0%         | 0.0%         | 0.0%         |
| ARPU household (in CHF)                                | 86           | 86   | 86           | 86   | 87           | 87   | 87           | 88           | 88   | 88           | 88   | 88           |    |        | 1.1%         | 2.3%         | 0.0%         |
| <b>Operational data Business Customers</b>             |              |      |              |      |              |      |              |              |      |              |      |              |    |        |              |              |              |
| <b>Product view</b> (in thousands)                     |              |      |              |      |              |      |              |              |      |              |      |              |    |        |              |              |              |
| Wireless subscribers                                   | 1'842        |      | 1'850        |      | 1'859        |      | 1'861        | 1'863        |      | 1'856        |      | 1'859        |    |        | 0.0%         | 0.0%         | 0.2%         |
| Broadband lines                                        | 299          |      | 298          |      | 298          |      | 297          | 295          |      | 294          |      | 294          |    |        | -1.3%        | -1.3%        | 0.0%         |
| Wireline voice access lines                            | 291          |      | 288          |      | 289          |      | 288          | 284          |      | 283          |      | 270          |    |        | -6.6%        | -6.6%        | -4.6%        |
| TV subscribers                                         | 68           |      | 68           |      | 68           |      | 69           | 69           |      | 69           |      | 69           |    |        | 1.5%         | 1.5%         | 0.0%         |
| <b>Total number of underlying products</b>             | <b>2'500</b> |      | <b>2'504</b> |      | <b>2'514</b> |      | <b>2'515</b> | <b>2'511</b> |      | <b>2'502</b> |      | <b>2'492</b> |    |        | <b>-0.9%</b> | <b>-0.9%</b> | <b>-0.4%</b> |
| <b>ARPU underlying products</b> (in CHF)               |              |      |              |      |              |      |              |              |      |              |      |              |    |        |              |              |              |
| Blended ARPUP                                          | 58           | 57   | 57           | 56   | 57           | 56   | 57           | 55           | 54   | 55           | 53   | 54           |    |        | -5.3%        | -5.4%        | -1.9%        |
| <b>Wireless</b>                                        |              |      |              |      |              |      |              |              |      |              |      |              |    |        |              |              |              |
| <b>Wireless subscribers</b> (in thousands)             |              |      |              |      |              |      |              |              |      |              |      |              |    |        |              |              |              |
| Wireless subscribers postpaid value                    | 1'419        |      | 1'423        |      | 1'428        |      | 1'429        | 1'426        |      | 1'427        |      | 1'430        |    |        | 0.1%         | 0.1%         | 0.2%         |
| Wireless subscribers postpaid volume (data, multi-SIM) | 423          |      | 427          |      | 431          |      | 432          | 437          |      | 429          |      | 429          |    |        | -0.5%        | -0.5%        | 0.0%         |
| Wireless subscribers postpaid                          | 1'842        |      | 1'850        |      | 1'859        |      | 1'861        | 1'863        |      | 1'856        |      | 1'859        |    |        | 0.0%         | 0.0%         | 0.2%         |
| <b>Wireless subscribers</b>                            | <b>1'842</b> |      | <b>1'850</b> |      | <b>1'859</b> |      | <b>1'861</b> | <b>1'863</b> |      | <b>1'856</b> |      | <b>1'859</b> |    |        | <b>0.0%</b>  | <b>0.0%</b>  | <b>0.2%</b>  |

## Operational data

|                                                   | 2020       |    |            |    |            |    |            | 2021       |    |            |    |            |    |        | Change       |              |              |
|---------------------------------------------------|------------|----|------------|----|------------|----|------------|------------|----|------------|----|------------|----|--------|--------------|--------------|--------------|
|                                                   | Q1         | Q2 | 30.06.     | Q3 | 30.09.     | Q4 | 31.12.     | Q1         | Q2 | 30.06.     | Q3 | 30.09.     | Q4 | 31.12. | YtD          | YoY Q3       | QoQ Q3/Q2    |
| Infinity subscribers                              | 44         |    | 39         |    | 34         |    | 29         | 26         |    | 23         |    | 20         |    |        | -41.2%       | -41.2%       | -13.0%       |
| inOne mobile subscribers                          | 344        |    | 345        |    | 348        |    | 349        | 345        |    | 345        |    | 346        |    |        | -0.6%        | -0.6%        | 0.3%         |
| <b>Total Infinity / inOne mobile subscribers</b>  | <b>388</b> |    | <b>384</b> |    | <b>382</b> |    | <b>378</b> | <b>371</b> |    | <b>368</b> |    | <b>366</b> |    |        | <b>-4.2%</b> | <b>-4.2%</b> | <b>-0.5%</b> |
| thereof inOne mobile subscribers in bundle        | 243        |    | 244        |    | 246        |    | 246        | 245        |    | 245        |    | 245        |    |        | -0.4%        | -0.4%        | 0.0%         |
| <b>ARPU wireless (in CHF)</b>                     |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| Blended wireless ARPU                             | 35         | 33 | 34         | 33 | 34         | 32 | 33         | 32         | 31 | 31         | 31 | 31         |    |        | -8.8%        | -6.1%        | 0.0%         |
| ARPU Infinity / inOne                             | 79         | 77 | 78         | 77 | 78         | 77 | 78         | 77         | 77 | 77         | 77 | 77         |    |        | -1.3%        | 0.0%         | 0.0%         |
| <b>Wireline</b>                                   |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| <b>Broadband lines (in thousands)</b>             |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| Broadband lines                                   | 299        |    | 298        |    | 298        |    | 297        | 295        |    | 294        |    | 294        |    |        | -1.3%        | -1.3%        | 0.0%         |
| <b>Wireline voice access lines (in thousands)</b> |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| Wireline voice access lines                       | 291        |    | 288        |    | 289        |    | 288        | 284        |    | 283        |    | 270        |    |        | -6.6%        | -6.6%        | -4.6%        |
| <b>TV subscribers (in thousands)</b>              |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| TV subscribers                                    | 68         |    | 68         |    | 68         |    | 69         | 69         |    | 69         |    | 69         |    |        | 1.5%         | 1.5%         | 0.0%         |
| <b>Operational data Wholesale</b>                 |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| <b>Wireline</b>                                   |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| <b>Full access lines (in thousands)</b>           |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| Full access lines                                 | 66         |    | 63         |    | 59         |    | 56         | 52         |    | 49         |    | 44         |    |        | -25.4%       | -25.4%       | -10.2%       |
| <b>Broadband lines (in thousands)</b>             |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| Wholesale broadband lines                         | 525        |    | 533        |    | 543        |    | 555        | 567        |    | 581        |    | 588        |    |        | 8.3%         | 8.3%         | 1.2%         |
| <b>Operational data Fastweb</b>                   |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| <b>Broadband customers (in thousands)</b>         |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| Broadband customers                               | 2'659      |    | 2'692      |    | 2'704      |    | 2'747      | 2'765      |    | 2'774      |    | 2'768      |    |        | 2.4%         | 2.4%         | -0.2%        |
| <b>Wireless customers (in thousands)</b>          |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| Wireless customers                                | 1'779      |    | 1'830      |    | 1'889      |    | 1'961      | 2'066      |    | 2'188      |    | 2'316      |    |        | 22.6%        | 22.6%        | 5.9%         |
| <b>Wholesale lines (in thousands)</b>             |            |    |            |    |            |    |            |            |    |            |    |            |    |        |              |              |              |
| Wholesale lines                                   | 121        |    | 132        |    | 145        |    | 158        | 189        |    | 224        |    | 270        |    |        | 86.2%        | 86.2%        | 20.5%        |

### Remarks:

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